



CUSTOMER SERVICE NOTICE

NIAGARA FALLS WATER BOARD

TUES., JULY 28, 2026

7AM – 3PM

SCHEDULED MAINTENANCE IMPACTING NFWB TELEPHONE AND EMAIL COMMUNICATIONS

The Niagara Falls Water Board will be conducting scheduled electrical maintenance on Tuesday, July 28, 2026. During this time, our telephone and email communications may be temporarily interrupted.

We apologize for any inconvenience this may cause and appreciate your patience and understanding. This work is part of our ongoing efforts to ensure the continued reliable operation of the drinking water treatment plant.

If you are unable to reach us during the maintenance window, please call again at a different time. Normal communications service will be restored as soon as maintenance is complete.