

New Online Utility Billing Portal



Customer Benefits:

- View PDF Statements of your bill online.
- Enroll in Email Reminders.
- Multiple Payment Channels such as web and phone.

REGISTER AFTER May 1, 2026



More Information

- This transition to the new online portal is expected to take place: May 1, 2026
- All customers will need to set-up new billing + payment methods.
- **Previous billing and payment options will be disabled.**

Next Steps

- 1** Wait to receive your next bill
- 2** Register online with your account number
- 3** Pay Bill (re-enroll in auto-pay)



Billing Format

New billing layout will include more detailed information.



Account Number

Customer account numbers will **not** change during this upgrade



Online Portal

Follow the instructions to register for online account access



Payment Set-up

Review new billing options and set-up payment information



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