



AGENDA

**Working Session of the
Niagara Falls Water Board
October 20, 2025 at 5:00 p.m.**

**Water Treatment Plant Conference Room
5815 Buffalo Avenue, Niagara Falls New York 14304**

**Meeting may be attended in person
or via videoconference – visit NFWB.org for details.**

1. Preliminary Matters

a. Call To Order

b. Pledge of Allegiance to the Flag of the United States of America

c. Attendance:

Cole ____ Dean ____ Kimble ____ Larkin ____ Sirianni ____

d. Presentations

e. Letters and Communications

f. Prior Meeting Minutes

i. Draft September 25, 2025 Business Meeting Minutes

2. Executive Director & General Counsel – Sean Costello

3. Engineering – Douglas Williamson

4. Information Technology (IT) –Jonathan Joyce

5. Finance – Michael Smith

- a. 2026 Budget Update**
- b. Bank Account Balance Report**
- c. Invested Funds Balance Report**
- d. Wilmington Trust Account Report**

6. Administrative Services – Caleb Holman

- a. October 27, 2025 Personnel Actions**

7. Outside Infrastructure Updates – Michael Eagler, Sr.

8. Questions Regarding September 2025 Operations and Maintenance Report

9. Resolutions

RESOLUTION 2025-10-001 - WATER TREATMENT PLANT INTAKE INSPECTION, REPAIR, AND CLEANING

- a. 2025-09-19 - BIDCO Marine Group, Inc., Invoice for WTP Intake Inspection and Cleaning**

2025-10-002 - LIFT STATION SCADA UPGRADE

- a. 2025-10-07 - Xylem Vue Lift Station SCADA Proposal**

2025-10-003 - SETTLE BILLINGSLEY PERSONAL INJURY LAWSUIT

2025-10-004 - PROCUREMENT OF WATER METERS

- a. 2025-10-08 - TiSales Quotation for Water Meters**

2025-10-005 - EXERCISING OPTION FOR EFPR TO COMPLETE 2025 AUDIT

2025-10-006 - AUTHORIZING CREDIT CARD AND OTHER PAYMENTS THROUGH NEW WORLD PAYMENTS

- a. Tyler Technologies Quote No. 2025-549806-R5P2T5 for Payments Service**
- b. New World Payments Enterprise Portal Module Information Sheet**

10. Unfinished/Old Business

11. New Business & Additional Items for Discussion

12. Executive Session Pursuant to Public Officers Law § 105(f) for the purpose of considering the employment history of particular persons and matters leading to the appointment or employment of a particular person to the position of Deputy Director of Financial Services.

13. Adjournment of Meeting



MINUTES

Business Meeting of the Niagara Falls Water Board September 22, 2025 at 5:00 p.m.

Water Treatment Plant Conference Room
5815 Buffalo Avenue, Niagara Falls New York 14304

Meeting could be attended in person or via videoconference. Minutes do not represent a complete summary of all matters discussed. Complete video recordings of meetings are posted online at: <https://tinyurl.com/nfwbMedia>.

1. Preliminary Matters

a. Call To Order

Chairman Sirianni called the meeting to order at 5:00 p.m.

b. Pledge of Allegiance to the Flag of the United States of America

c. Attendance:

Cole Absent, Dean Present, Kimble Present, Larkin Present, Sirianni Present.

d. Presentations

e. Public Comments (All speakers must register with the meeting clerk prior to roll call and are limited to three minutes per person – total time for all speakers may not exceed one hour).

Dr. Arshad Mahmood spoke regarding high bills at his rental properties at 2816 Lewiston Rd. and 317 Portage Rd. The bills accrued when he could not access the property because of issues with tenants. He showed pictures of damage from stolen pipes to the Board and has entered into a payment plan, he has made two payments but asked for any additional assistance the Board can provide.

Shahidullah, property manager for 3006 Welch Ave., spoke about a high bill that accrued during eviction proceedings with a tenant when he could not access the property.

f. Letters and Communications

i. Thank You Letter from United Way

Mr. Costello stated that the United Way's letter was in appreciation for a successful donation campaign, which was organized with the assistance of the United Steelworkers.

g. Prior Meeting Minutes

i. Draft July 28, 2025 Business Meeting Minutes

Motion by Board Member Larkin and seconded by Board Member Kimble to accept the July 28, 2025 business meeting minutes.

Cole __A__ Dean __Y__ Kimble __Y__ Larkin __Y__ Sirianni __Y__

Motion carried, 4-0.

ii. Draft August 15, 2025 Special Meeting Minutes

Motion by Board Member Larkin and seconded by Board Member Kimble to accept the August 15, 2025 special meeting minutes.

Cole __A__ Dean __Y__ Kimble __Y__ Larkin __Y__ Sirianni __Y__

Motion carried, 4-0.

2. Executive Director & General Counsel – Sean Costello

Mr. Costello discussed efforts to identify and implement an improved electronic payment system that will allow online bill payment using credit cards. He expects to be able to provide additional details in October.

Mr. Costello thanked the Board for its special meeting on August 15 to accept a proposal for engineering services to prepare a Preliminary Engineering Report for wastewater plant upgrades. There has been significant progress with the work to develop a Preliminary Engineering Report.

3. Engineering – Douglas Williamson

Mr. Williamson noted the West Rivershore water main replacement project is out for bid, with the bid opening scheduled for November. A CCTV inspection of the Calumet Avenue 48-inch sewer recently was completed, and the current plan is to prepare bid specifications for slip lining of approximately 430 linear feet of pipe from Highland Ave. to Easton Dr.

The 2025 Town of Niagara flow monitoring work was completed on the date of the Board meeting. Results are not yet in, but it was a very dry period which will translate to a lower bill to the Town.

4. Information Technology (IT) –Jonathan Joyce

Mr. Joyce highlighted positive results from ongoing cybersecurity vulnerability scanning. Firewalls at the WWTP recently were upgraded, and we recently moved internet service to a Spectrum Enterprise circuit that will be more secure and more cost effective than the circuits currently in use. Migration from the VMWare to Scale hypervisor system is complete, and since the Board's approval of that procurement included a five-year license for the software and hardware, the system will be in place for some time. The operating system on all servers are upgraded to a Microsoft supported operating system. Microsoft announced extended support for Windows 10 but we still are upgrading all machines to Windows 11.

Mr. Joyce also discussed his efforts to obtain a pole license agreement for a National Grid utility pole across from the Whirlpool entrance to the Gorge Pump Station. He plans to install a security camera there, so that access can be monitored.

5. Finance – Michael Smith

- a. Bank Account Balance Report**
- b. Invested Funds Balance Report**
- c. Wilmington Trust Account Report**

Mr. Smith reported that department heads will be requested to submit their preliminary budgets by September 30, and expects to be on track to deliver a preliminary budget to the Board in time for October's meeting. The shutoff program continues and as a result collections on delinquent accounts is much better; in the coming month preparation will begin for the annual tax transfer of delinquent balances. Mr. Smith hopes to begin preparing and distributing a monthly KPI (Key Performance Indicator) report for the Board.

6. Administrative Services – Caleb Holman

a. September 22, 2025 Personnel Actions

i. Job Specification – Staff Accountant

Mr. Holman reviewed recent training: PPE safety training at both plants in August and driving and vehicle safety at both plants in September. Also in September, four sessions of mandatory Sexual Harassment and Ethics trainings were conducted.

One recommended personnel action is to upgrade the existing Accountant position to Staff Accountant. This is an existing Civil Service job specification, and the goal is to shift some duties from Mr. Smith to the Staff Accountant, in order to address auditors' recommendations regarding separation of duties. Board Member Larkin requested a listing of the different duties for the two job specifications.

Board Member Larkin questioned whether the apprenticeship program created under the most recent CBAs has launched. Mr. Costello answered that the CBAs included an agreement on the framework for an apprenticeship program if we are unable to recruit qualified maintenance personnel but our most recent job posting for control maintenance mechanic resulted in quite a few high-quality candidates, so the program is not needed at present. In addition, a Civil Service job specification for apprentice needs to be created before the program can be used. Board Member Larkin asked if anyone is receiving a stipend under the program, and Mr. Costello answered that no training stipend is being paid.

Board Member Larkin inquired what happens if someone does not pass a Civil Service test. Mr. Holman answered that it would depend on if it was a first or second fail, as typically an individual cannot take a test again after failing twice. If individuals passed the test and a list was established, we would look at the list to determine how to proceed.

Motion by Board Member Dean and seconded by Chairman Sirianni to approve both items on the September 22, 2025 Personnel Actions.

Cole __A__ Dean __Y__ Kimble __Y__ Larkin __Y__ Sirianni __Y__

Motion carried, 4-0.

7. Outside Infrastructure Updates – Michael Eagler, Sr.

Mr. Eagler discussed the pilot leak detection program using 30 ALFX hydrant-based sensors from TwentyTwoSections. It looks promising, but it is too early for any conclusions. If successful, the plan would be to expand deployment of the sensors in other areas. These sensors are easy to install and cost effective compared to “smart hydrants” from other companies, though they are not as technologically advanced.

Work is currently underway to CCTV sewers in connection with the LaSalle Sanitary Sewer Overflow Abatement project. The goal is to identify and prevent stormwater from entering the sanitary sewers. This work is performed in house; prior to 2017 it was contracted. There have been 93 water main breaks in 2025, an unusually high number. He attributes this to extreme cold over the winter and extreme dry conditions. These cause expansion and contraction of the soil, and the stresses placed or relieved on the main can result in a break.

Board Member Larkin asked if homeowners can purchase anything that would notify them of a leak. There are products available that a plumber can install. Mr. Eagler recommends if a property owner will be absent for a long time that they consider having the NFWB shut off the water at the curb rather than rely on the wheel valve inside the building.

Board Member Dean expressed appreciation for how responsive the staff at the NFWB is to customer concerns.

8. Questions Regarding August 2025 Operations and Maintenance Report

9. Resolutions

2025-09-001 - RENEWAL OF PROPERTY, LIABILITY, AND UMBRELLA INSURANCE POLICIES

- a. 2025-09-17 - USI Proposal for Property, Liability, and Umbrella Insurance Coverages**

Motion by Board Member Kimble and seconded by Board Member Larkin to approve.

Cole __A__ Dean __Y__ Kimble __Y__ Larkin __Y__ Sirianni __Y__

Motion carried, 4-0.

2025-09-002 - SEWER LINE CHEMICAL ROOT CONTROL

- a. 2025-09-04 - Duke's Root Foaming Pricing Per HGACBuy Cooperative Purchasing**

Motion by Board Member Dean and seconded by Board Member Kimble to approve.

Cole __A__ Dean __Y__ Kimble __Y__ Larkin __Y__ Sirianni __Y__

Motion carried, 4-0.

2025-09-003 - UPDATING RECORDS RETENTION AND ACCESS POLICIES

Motion by Chairman Sirianni and seconded by Board Member Dean to approve.

Cole __A__ Dean __Y__ Kimble __N__ Larkin __N__ Sirianni __Y__

Motion failed, 2-2.

Board Members Kimble and Larkin feel that an attorney should decide FOIL appeals. No Board Member was concerned with the portion of the resolution which concerned updating the Records Retention and Disposal Schedule.

The Board Members discussed revising and reconsidering the resolution as follows:

NIAGARA FALLS WATER BOARD RESOLUTION # W-2025-09-005

UPDATING RECORDS RETENTION AND ACCESS POLICIES

WHEREAS, pursuant to Article 57-A of the Arts and Cultural Affairs Law, the NYS Archives, a division of the State Education Department, develops records retention and disposition schedules for government agencies in this State; and

WHEREAS, in 2019 the Water Board adopted Records Retention and Disposition Schedule MI-1, which now has been superseded by Retention and Disposition Schedule for New York Local Government Records (LGS-1); and

WHEREAS, in compliance with applicable law, the Water Board desires to formally adopt the new Retention and Disposition Schedule and to formally designate the Director of Administrative Services as Records Management Officer for the purpose of administering LGS-1; and

WHEREAS, the Water Board also provides the public with access to records pursuant to the Freedom of Information Law, and the Director of Administrative Services is designated as Records Access Officer for the purpose of FOIL; and

WHEREAS, from time to time the Executive Director has been directly involved in the handling of FOIL requests and acted in the capacity of Records Access Officer; and

WHEREAS, consistent with the Regulations of the Committee on Open Government, the individual who serves as Records Access Officer cannot serve as the person who determines appeals regarding denial of access to records under the Freedom of Information Law; and

WHEREAS, the Water Board desires to address the handling of appeals regarding denial of access to records under the Freedom of Information Law, including in the event that the Executive Director has acted as Records Access Officer;

NOW THEREFORE BE IT

RESOLVED, by the Niagara Falls Water Board, Retention and Disposition Schedule for New York Local Government Records (LGS-1), issued pursuant to Article 57-A of the Arts and Cultural Affairs Law, and containing legal minimum retention periods for local government records, is hereby adopted for use by all Water Board officers and employees in legally disposing of valueless records listed therein; and

IT IS FURTHER RESOLVED, that in accordance with Article 57-A:

a) only those records will be disposed of that are described in Retention and Disposition Schedule for New York Local Government Records (LGS-1), after they have met the minimum retention periods described therein; and

b) only those records will be disposed of that do not have sufficient administrative, fiscal, legal, or historical value to merit retention beyond established legal minimum periods; and

IT IS FURTHER RESOLVED, that for the purposes of the Freedom of Information Law, the Executive Director is designated as the person to hear and determine appeals regarding denial of access to records, and in the event the Executive Director has assumed the role of Records Access Officer, such appeals shall be heard and determined by ~~the Director of Administrative Services, and in the event of an appeal when one of these offices is vacant,~~ appeals shall be determined by an individual to be designated by further Board resolution outside counsel.

Motion by Board Member Larkin and seconded by Chairman Sirianni to waive the agenda deadline policy to consider Resolution W-2025-09-005.

Cole __A__ Dean __Y__ Kimble __Y__ Larkin __Y__ Sirianni __Y__

Motion carried, 4-0.

Motion by Board Member Kimble and seconded by Board Member Larkin to approve Resolution W-2025-09-005.

Cole __A__ Dean __Y__ Kimble __Y__ Larkin __Y__ Sirianni __Y__

Motion carried, 4-0.

2025-09-004 - AMENDMENT NO 1 TO WWTP PROJECT 3 ENGINEERING SERVICES AGREEMENT – CONTROLS AND BELT FILTER PRESS REFURBISHMENT

a. 2025-09-18 - Nussbaumer Proposal for Amendment to Project 3 Engineering Services Agreement

Mr. Costello explained that this is a new scope of work to integrate existing and new project components.

Motion by Board Member Kimble and seconded by Board Member Larkin to approve.

Cole __A__ Dean __Y__ Kimble __Y__ Larkin __Y__ Sirianni __Y__

Motion carried, 4-0.

10. Unfinished/Old Business

11. New Business & Additional Items for Discussion

12. Executive Session (if needed)

13. Adjournment of Meeting

Motion by Board Member Larkin and seconded by Board Member Kimble to adjourn the meeting at 6:06 p.m.

Cole __A__ Dean __Y__ Kimble __Y__ Larkin __Y__ Sirianni __Y__

Motion carried, 4-0.

Niagara Falls Water Board

Bank on Buffalo & Keybank Account Balances

Year 2025

Month	Acct #	Account Name	Begin. Balance	Deposits	Payments	Transfers	Net Change	Ending Balance	P/Y Ending Balance
January	X4873	Board Account	91,624.83	0.00	0.00	0.00	0.00	91,624.83	91,624.83
	X4881	O&M Reserve	5,625,181.00	541.63	0.00	0.00	541.63	5,625,722.63	5,625,181.00
	X4899	Depository-BOB	6,639,451.21	3,325,085.52	0.00	(4,051,153.56)	(726,068.04)	5,913,383.17	10,291,925.84
	X9220	Depository-Keybank	1,108,276.80	214,419.41	0.00	0.00	214,419.41	1,322,696.21	1,834,140.22
	X4906	Payroll	290,532.10	0.00	(1,466,635.76)	1,469,103.96	2,468.20	293,000.30	114,660.06
	X4914	Benefits	18,041.57	0.00	(6,991.83)	0.00	(6,991.83)	11,049.74	22,024.75
	X0643	Operating	1,139,807.09	0.00	(2,462,477.20)	2,582,049.60	119,572.40	1,259,379.49	543,469.84
	X4445	Grants	134.68	0.00	0.00	0.00	0.00	134.68	33,554.82
		Totals	14,913,049.28	3,540,046.56	(3,936,104.79)	0.00	(396,058.23)	14,516,991.05	18,556,581.36

Month	Acct #	Account Name	Begin. Balance	Deposits	Payments	Transfers	Net Change	Ending Balance	P/Y Ending Balance
February	X4873	Board Account	91,624.83	0.00	0.00	0.00	0.00	91,624.83	91,624.83
	X4881	O&M Reserve	5,625,722.63	150.00	0.00	(691.63)	(541.63)	5,625,181.00	5,625,181.00
	X4899	Depository	5,913,383.17	3,604,796.01	0.00	(3,723,668.26)	(118,872.25)	5,794,510.92	10,285,749.93
	X9220	Depository-Keybank	1,322,696.21	135,913.34	0.00	0.00	135,913.34	1,458,609.55	1,988,021.78
	X4906	Payroll	293,000.30	0.00	(613,865.56)	838,424.96	224,559.40	517,559.70	108,448.73
	X4914	Benefits	11,049.74	0.00	(5,177.68)	10,925.52	5,747.84	16,797.58	22,313.75
	X0643	Operating	1,259,379.49	0.00	(3,091,170.67)	2,875,009.41	(216,161.26)	1,043,218.23	585,029.58
	X4445	Grants	134.68	0.00	0.00	0.00	0.00	134.68	33,554.82
		Totals	14,516,991.05	3,740,859.35	(3,710,213.91)	0.00	30,645.44	14,547,636.49	18,739,924.42

Month	Acct #	Account Name	Begin. Balance	Deposits	Payments	Transfers	Net Change	Ending Balance	P/Y Ending Balance
March	X4873	Board Account	91,624.83	0.00	0.00	0.00	0.00	91,624.83	91,624.83
	X4881	O&M Reserve	5,625,181.00	0.00	0.00	0.00	0.00	5,625,181.00	5,625,181.00
	X4899	Depository	5,794,510.92	2,934,331.74	0.00	(2,042,014.23)	892,317.51	6,686,828.43	10,086,675.05
	X9220	Depository-Keybank	1,458,609.55	164,706.99	0.00	0.00	164,706.99	1,623,316.54	2,154,419.52
	X4906	Payroll	517,559.70	0.00	(541,889.77)	277,780.18	(264,109.59)	253,450.11	114,034.47
	X4914	Benefits	16,797.58	0.00	(6,902.73)	0.00	(6,902.73)	9,894.85	11,794.75
	X0643	Operating	1,043,218.23	0.00	(1,556,123.96)	1,764,234.05	208,110.09	1,251,328.32	529,552.28
	X4445	Grants	134.68	0.00	0.00	0.00	0.00	134.68	33,554.82
		Totals	14,547,636.49	3,099,038.73	(2,104,916.46)	0.00	994,122.27	15,541,758.76	18,646,836.72

Niagara Falls Water Board

Bank on Buffalo & Keybank Account Balances

Year 2025

Month	Acct #	Account Name	Begin. Balance	Deposits	Payments	Transfers	Net Change	Ending Balance	P/Y Ending Balance
April	X4873	Board Account	91,624.83			0.00	0.00	91,624.83	91,624.83
	X4881	O&M Reserve	5,625,181.00	0.00	0.00	0.00	0.00	5,625,181.00	5,625,181.00
	X4899	Depository	6,686,828.43	2,805,742.31	0.00	(2,150,323.26)	655,419.05	7,342,247.48	10,161,131.52
	X9220	Depository-Keybank	1,623,316.54	208,311.47	0.00	0.00	208,311.47	1,831,628.01	871,043.73
	X4906	Payroll	253,450.11	0.00	(557,685.62)	810,991.46	253,305.84	506,755.95	108,782.85
	X4914	Benefits	9,894.85	0.00	(9,518.35)	9,973.26	454.91	10,349.76	26,455.75
	X0643	Operating	1,251,328.32	0.00	(2,066,862.87)	1,329,358.54	(737,504.33)	513,823.99	608,176.60
	X4445	Grants	134.68	0.00	0.00	0.00	0.00	134.68	690,154.68
	Totals		15,541,758.76	3,014,053.78	(2,634,066.84)	0.00	379,986.94	15,921,745.70	18,182,550.96

Month	Acct #	Account Name	Begin. Balance	Deposits	Payments	Transfers	Net Change	Ending Balance	P/Y Ending Balance
May	X4873	Board Account	91,624.83	0.00	0.00	0.00	0.00	91,624.83	91,624.83
	X4881	O&M Reserve	5,625,181.00	0.00	0.00	0.00	0.00	5,625,181.00	5,625,181.00
	X4899	Depository	7,342,247.48	3,288,566.59	0.00	(2,531,291.46)	757,275.13	8,099,522.61	10,904,349.66
	X9220	Depository-Keybank	1,831,628.01	313,411.46	0.00	0.00	313,411.46	2,145,039.47	1,063,357.49
	X4906	Payroll	506,755.95	0.00	(790,563.22)	529,426.79	(261,136.43)	245,619.52	304,222.44
	X4914	Benefits	10,349.76	0.00	(8,374.57)	13,098.27	4,723.70	15,073.46	18,549.95
	X0643	Operating	513,823.99	0.00	(2,110,841.70)	1,988,766.40	(122,075.30)	391,748.69	527,191.11
	X4445	Grants	134.68	0.00	0.00	0.00	0.00	134.68	690,154.68
	Totals		15,921,745.70	3,601,978.05	(2,909,779.49)	0.00	692,198.56	16,613,944.26	19,224,631.16

Month	Acct #	Account Name	Begin. Balance	Deposits	Payments	Transfers	Net Change	Ending Balance	P/Y Ending Balance
June	X4873	Board Account	91,624.83	0.00	0.00	0.00	0.00	91,624.83	91,624.83
	X4881	O&M Reserve	5,625,181.00	300.00	(300.00)	0.00	0.00	5,625,181.00	5,625,181.00
	X4899	Depository	8,099,522.61	1,999,575.36	0.00	(2,384,763.52)	(385,188.16)	7,714,334.45	7,515,521.72
	X9220	Depository-Keybank	2,145,039.47	337,874.16	0.00	0.00	337,874.16	2,482,913.63	109,563.27
	X4906	Payroll	245,619.52	0.00	(564,140.58)	560,438.20	(3,702.38)	241,917.14	303,168.25
	X4914	Benefits	15,073.46	(12,277.64)	0.00	12,655.10	377.46	15,450.92	15,928.88
	X0643	Operating	391,748.69	0.00	(1,666,842.07)	1,811,670.22	144,828.15	536,576.84	1,038,230.20
	X4445	Grants	134.68	0.00	0.00	0.00	0.00	134.68	134.68
	Totals		16,613,944.26	2,325,471.88	(2,231,282.65)	(0.00)	94,189.23	16,708,133.49	14,699,352.83

Niagara Falls Water Board

Bank on Buffalo & Keybank Account Balances

Year 2025

Month	Acct #	Account Name	Begin. Balance	Deposits	Payments	Transfers	Net Change	Ending Balance	P/Y Ending Balance
July	X4873	Board Account	91,624.83	0.00	0.00	0.00	0.00	91,624.83	91,624.83
	X4881	O&M Reserve	5,625,181.00	0.00	0.00	0.00	0.00	5,625,181.00	5,625,181.00
	X4899	Depository	7,714,334.45	4,899,329.58	0.00	(3,326,310.48)	1,573,019.10	9,287,353.55	9,705,154.89
	X9220	Depository-Keybank	2,482,913.63	313,316.39	0.00	0.00	313,316.39	2,796,230.02	291,783.52
	X4906	Payroll	241,917.14	0.00	(596,675.82)	586,266.67	(10,409.15)	231,507.99	285,128.86
	X4914	Benefits	15,450.92	0.00	(10,524.73)	9,662.54	(862.19)	14,588.73	3,360.49
	X0643	Operating	536,576.84	0.00	(2,671,245.61)	2,730,381.27	59,135.66	595,712.50	430,314.50
	X4445	Grants	134.68	0.00	0.00	0.00	0.00	134.68	134.68
		Totals	16,708,133.49	5,212,645.97	(3,278,446.16)	(0.00)	1,934,199.81	18,642,333.30	16,432,682.77

Month	Acct #	Account Name	Begin. Balance	Deposits	Payments	Transfers	Net Change	Ending Balance	P/Y Ending Balance
August	X4873	Board Account	91,624.83	0.00	0.00	0.00	0.00	91,624.83	91,624.83
	X4881	O&M Reserve	5,625,181.00	0.00	0.00	0.00	0.00	5,625,181.00	5,625,181.00
	X4899	Depository	9,287,353.55	2,479,113.97	0.00	(2,538,696.90)	(59,582.93)	9,227,770.62	10,026,762.58
	X9220	Depository-Keybank	2,796,230.02	329,644.63	0.00	0.00	329,644.63	3,125,874.65	450,509.48
	X4906	Payroll	231,507.99	0.00	(538,346.09)	539,905.08	1,558.99	233,066.98	285,539.03
	X4914	Benefits	14,588.73	0.00	(8,464.88)	0.00	(8,464.88)	6,123.85	19,549.87
	X0643	Operating	595,712.50	0.00	(1,998,791.82)	1,998,791.82	0.00	595,712.50	589,518.60
	X4445	Grants	134.68	0.00	0.00	0.00	0.00	134.68	134.68
		Totals	18,642,333.30	2,808,758.60	(2,545,602.79)	0.00	263,155.81	18,905,489.11	17,088,820.07

Month	Acct #	Account Name	Begin. Balance	Deposits	Payments	Transfers	Net Change	Ending Balance	P/Y Ending Balance
September	X4873	Board Account	91,624.83	0.00	0.00	0.00	0.00	91,624.83	91,624.83
	X4881	O&M Reserve	5,625,181.00	0.00	0.00	0.00	0.00	5,625,181.00	5,625,181.00
	X4899	Depository	9,227,770.62	993,415.20	0.00	(2,138,681.66)	(1,145,266.46)	8,082,504.16	8,664,971.79
	X9220	Depository-Keybank	3,125,874.65	283,794.75	0.00	0.00	283,794.75	3,409,669.40	619,356.34
	X4906	Payroll	233,066.98	0.00	(559,595.54)	548,141.42	(11,454.12)	221,612.86	285,035.64
	X4914	Benefits	6,123.85	0.00	(8,833.28)	10,414.29	1,581.01	7,704.86	12,623.38
	X0643	Operating	595,712.50	468,234.81	(1,805,204.35)	1,580,125.95	243,156.41	838,868.91	1,123,010.96
	X4445	Grants	134.68	0.00	0.00	0.00	0.00	134.68	134.68
		Totals	18,905,489.11	1,745,444.76	(2,373,633.17)	(0.00)	(628,188.41)	18,277,300.70	16,421,938.62

Niagara Falls Water Board

1865 Wealth Advisors (Bank on Buffalo/CNB Bank)

Treasury Account

Year 2025

Month	Beginning Balance	Net Deposits (Withdrawals)	Transfers to Depository	Change in Value	Ending Balance	Prior Year Ending Balance
January	15,512,541.84	0.00	0.00	51,375.50	15,563,917.34	15,498,212.20
February	15,563,917.34	0.00	0.00	50,610.01	15,614,527.35	15,488,100.27
March	15,614,527.35	0.00	0.00	61,765.86	15,676,293.21	15,516,830.01
April	15,676,293.21	0.00	0.00	50,487.89	15,726,781.10	15,481,160.30
May	15,726,781.10	0.00	0.00	50,609.45	15,777,390.55	15,479,055.34
June	15,777,390.55	0.00	0.00	59,122.36	15,836,512.91	15,545,315.32
July	15,836,512.91	0.00	0.00	50,070.56	15,886,583.47	15,483,658.89
August	15,886,583.47	0.00	0.00	54,413.90	15,940,997.37	15,494,396.09
September	15,940,997.37	0.00	0.00	68,589.20	16,009,586.57	15,566,763.77

Niagara Falls Water Board

Wilmington Trust (M&T Bank) Account Balances

Year 2025

Month	Acct #	Account Name	Begin. Balance	Deposits	Payments	Transfers	Investment Income	Ending Balance	P/Y Ending Balance
January	X3250	Debt Service	2,969,528.67	459,538.06	(383,740.64)	0.00	10,696.46	3,056,022.55	5,578,111.90
	X3251	Construction		0.00	0.00	0.00	3.14	964.69	921.94
	X3252	Debt Service Reserve	7,797,646.18	0.00	0.00	0.00	29,091.34	7,826,737.52	7,481,339.53
	X9279	Expense Account	16,079.32	0.00	0.00	0.00	0.00	16,079.32	16,079.32
	X4118-0	2022A DSF	898,613.49	172,401.50	(543,005.63)	0.00	2,511.14	530,520.50	302,267.18
	X4118-1	2022A Issuance	9,619.92	0.00	0.00	0.00	0.00	9,619.92	9,619.92
	X2722	Capital Fund Construction	3,878,099.80	0.00	0.00	0.00	12,655.86	3,890,755.66	2,745,879.80
		Totals	15,570,548.93	631,939.56	(926,746.27)	0.00	54,957.94	15,330,700.16	16,134,219.59

Month	Acct #	Account Name	Begin. Balance	Deposits	Payments	Transfers	Investment Income	Ending Balance	P/Y Ending Balance
February	X3250	Debt Service	3,056,022.55	919,076.12	0.00	0.00	10,940.29	3,986,038.96	5,599,265.45
	X3251	Construction		0.00	0.00	0.00	2.80	967.49	925.44
	X3252	Debt Service Reserve	7,826,737.52	0.00	0.00	0.00	26,525.01	7,853,262.53	7,508,687.69
	X9279	Expense Account	16,079.32	0.00	0.00	0.00	0.00	16,079.32	16,079.32
	X4118-0	2022A DSF	530,520.50	344,803.00	0.00	0.00	2,042.30	877,365.80	442,655.83
	X4118-1	2022A Issuance	9,619.92	0.00	0.00	0.00	0.00	9,619.92	9,619.92
	X2722	Capital Fund Construction	3,890,755.66	0.00	0.00	0.00	11,306.27	3,902,061.93	2,421,329.03
		Totals	15,330,700.16	1,263,879.12	0.00	0.00	50,816.67	16,645,395.95	15,998,562.68

Month	Acct #	Account Name	Begin. Balance	Deposits	Payments	Transfers	Investment Income	Ending Balance	P/Y Ending Balance
March	X3250	Debt Service	3,986,038.96	0.00	0.00	0.00	13,343.09	3,999,382.05	5,622,053.91
	X3251	Construction		0.00	0.00	0.00	3.10	970.59	929.20
	X3252	Debt Service Reserve	7,853,262.53	0.00	0.00	0.00	29,354.00	7,882,616.53	7,537,940.23
	X9279	Expense Account	16,079.32	0.00	0.00	0.00	0.00	16,079.32	16,079.32
	X4118-0	2022A DSF	877,365.80	0.00	0.00	0.00	2,807.84	880,173.64	583,729.15
	X4118-1	2022A Issuance	9,619.92	0.00	0.00	0.00	0.00	9,619.92	9,619.92
	X2722	Capital Fund Construction	3,902,061.93	0.00	(898,487.61)	0.00	9,798.12	3,013,372.44	2,023,004.28
		Totals	16,645,395.95	0.00	(898,487.61)	0.00	55,306.15	15,802,214.49	15,793,356.01

Niagara Falls Water Board

Wilmington Trust (M&T Bank) Account Balances

Year 2025

Month	Acct #	Account Name	Begin. Balance	Deposits	Payments	Transfers	Investment Income	Ending Balance	P/Y Ending Balance
April	X3250	Debt Service	3,999,382.05	459,538.06	0.00	0.00	14,497.89	4,473,418.00	5,644,133.25
	X3251	Construction	970.59	0.00	0.00	0.00	3.01	973.60	932.84
	X3252	Debt Service Reserve	7,882,616.53	0.00	0.00	0.00	28,424.25	7,911,040.78	7,566,261.31
	X9279	Expense Account	16,079.32	0.00	0.00	0.00	0.00	16,079.32	16,079.32
	X4118-0	2022A DSF	880,173.64	172,401.50	0.00	0.00	3,260.19	1,055,835.33	725,257.50
	X4118-1	2022A Issuance	9,619.92	0.00	0.00	0.00	0.00	9,619.92	9,619.92
	X2722	Capital Fund Construction	3,013,372.44	0.00	(161,561.72)	0.00	9,252.08	2,861,062.80	5,847,896.06
		Totals	15,802,214.49	631,939.56	(161,561.72)	0.00	55,437.42	16,328,029.75	19,810,180.20

Month	Acct #	Account Name	Begin. Balance	Deposits	Payments	Transfers	Investment Income	Ending Balance	P/Y Ending Balance
May	X3250	Debt Service	4,473,418.00	459,538.06	(261,662.53)	0.00	16,113.47	4,687,407.00	5,407,330.19
	X3251	Construction	973.60	0.00	0.00	0.00	3.23	976.83	936.62
	X3252	Debt Service Reserve	7,911,040.78	0.00	0.00	0.00	29,580.72	7,940,621.50	7,595,558.61
	X9279	Expense Account	16,079.32	0.00	0.00	0.00	0.00	16,079.32	16,079.32
	X4118-0	2022A DSF	1,055,835.33	172,401.50	0.00	0.00	4,069.40	1,232,306.23	867,469.16
	X4118-1	2022A Issuance	9,619.92	0.00	0.00	0.00	0.00	9,619.92	9,619.92
	X2722	Capital Fund Construction	2,861,062.80	0.00	(332,466.36)	0.00	9,056.27	2,537,652.71	5,229,576.46
		Totals	16,328,029.75	631,939.56	(594,128.89)	0.00	58,823.09	16,424,663.51	19,126,570.28

Month	Acct #	Account Name	Begin. Balance	Deposits	Payments	Transfers	Investment Income	Ending Balance	P/Y Ending Balance
June	X3250	Debt Service	4,687,407.00	459,647.38	0.00	0.00	18,002.01	5,165,056.39	5,428,493.54
	X3251	Construction	976.83	0.00	0.00	0.00	3.30	980.13	940.30
	X3252	Debt Service Reserve	7,940,621.50	0.00	0.00	0.00	28,920.72	7,969,542.22	7,623,944.68
	X9279	Expense Account	16,079.32	0.00	0.00	0.00	0.00	16,079.32	16,079.32
	X4118-0	2022A DSF	1,232,306.23	172,401.50	0.00	0.00	4,713.63	1,409,421.36	1,010,094.82
	X4118-1	2022A Issuance	9,619.92	0.00	0.00	0.00	0.00	9,619.92	9,619.92
	X2722	Capital Fund Construction	2,537,652.71	0.00	(29,500.00)	0.00	8,530.32	2,516,683.03	9,558,932.26
		Totals	16,424,663.51	632,048.88	(29,500.00)	0.00	60,169.98	17,087,382.37	23,648,104.84

Niagara Falls Water Board

Wilmington Trust (M&T Bank) Account Balances

Year 2025

Month	Acct #	Account Name	Begin. Balance	Deposits	Payments	Transfers	Investment Income	Ending Balance	P/Y Ending Balance
July	X3250	Debt Service	5,165,056.39	459,709.75	(4,558,217.54)	0.00	10,201.65	1,076,750.25	937,414.58
	X3251	Construction	980.13	0.00	0.00	0.00	3.41	983.54	944.11
	X3252	Debt Service Reserve	7,969,542.22	0.00	0.00	0.00	29,968.04	7,999,510.26	7,653,449.33
	X9279	Expense Account	16,079.32	0.00	0.00	0.00	0.00	16,079.32	16,079.32
	X4118-0	2022A DSF	1,409,421.36	172,401.50	(1,553,005.63)	0.00	2,550.42	31,367.65	27,193.31
	X4118-1	2022A Issuance	9,619.92	0.00	0.00	0.00	0.00	9,619.92	9,619.92
	X2722	Capital Fund Construction	2,516,683.03	0.00	(665,113.18)	0.00	8,014.38	1,859,584.23	7,676,743.03
		Totals	17,087,382.37	632,111.25	(6,776,336.35)	0.00	50,737.90	10,993,895.17	16,321,443.60

Month	Acct #	Account Name	Begin. Balance	Deposits	Payments	Transfers	Investment Income	Ending Balance	P/Y Ending Balance
August	X3250	Debt Service	1,076,750.25	459,709.75	0.00	0.00	6,598.04	1,543,058.04	1,402,417.00
	X3251	Construction	983.54	0.00	0.00	0.00	3.41	986.95	947.93
	X3252	Debt Service Reserve	7,999,510.26	0.00	0.00	0.00	30,001.28	8,029,511.54	7,683,093.45
	X9279	Expense Account	16,079.32	0.00	0.00	0.00	0.00	16,079.32	16,079.32
	X4118-0	2022A DSF	31,367.65	172,401.50	0.00	0.00	707.80	204,476.95	200,284.66
	X4118-1	2022A Issuance	9,619.92	0.00	0.00	0.00	0.00	9,619.92	9,619.92
	X2722	Capital Fund Construction	1,859,584.23	0.00	(78,897.50)	0.00	6,185.19	1,786,871.92	7,676,043.81
		Totals	10,993,895.17	632,111.25	(78,897.50)	0.00	43,495.72	11,590,604.64	16,988,486.09

Month	Acct #	Account Name	Begin. Balance	Deposits	Payments	Transfers	Investment Income	Ending Balance	P/Y Ending Balance
September	X3250	Debt Service	1,543,058.04	459,709.75	0.00	0.00	6,883.57	2,009,651.36	1,869,757.70
	X3251	Construction	986.95	0.00	0.00	0.00	3.30	990.25	951.52
	X3252	Debt Service Reserve	8,029,511.54	0.00	0.00	0.00	28,941.25	8,058,452.79	7,711,618.59
	X9279	Expense Account	16,079.32	0.00	0.00	0.00	0.00	16,079.32	16,079.32
	X4118-0	2022A DSF	204,476.95	172,401.50	0.00	0.00	1,224.37	378,102.82	374,030.82
	X4118-1	2022A Issuance	9,619.92	0.00	0.00	0.00	0.00	9,619.92	9,619.92
	X2722	Capital Fund Construction	1,786,871.92	0.00	(994,497.42)	0.00	5,267.80	797,642.30	6,165,925.76
		Totals	11,590,604.64	632,111.25	(994,497.42)	0.00	42,320.29	11,270,538.76	16,147,983.63

Niagara Falls Water Board
Personnel Actions and Report
Monday, October 27, 2025

Personnel Actions Sheet & Requested of the Board. All appointments are subject to the appointee meeting the minimum qualifications and all applicable civil service conditions.
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A. PERSONNEL ACTIONS RECOMMEND TO HIRE				
Line Item Number	Position	Department / Location	Pay Grade / Rate	ADDITIONAL INFORMATION

B. RECOMMENDED PROMOTION / MOVE / APPOINTMENT				
Line Item Number	Name and Position	Type of labor move	Change in pay rate or grade	ADDITIONAL INFORMATION

C. PREVIOUSLY TABLED PERSONNEL ACTIONS				
Line Item Number	Action and Position	Department/Location	Pay Rate or Grade	ADDITIONAL INFORMATION

D. OTHER PERSONNEL ACTIVITY FOR BOARD NOTIFICATION				
Name	Position	Department/Location	Pay Grade / Rate	ADDITIONAL INFORMATION
Michael Eagler II	Maintenance Worker 3	WWTP Buildings and Grounds	Grade 12-4.1 / 23.54 hr.	Probationary appointment 10/12/2025 per PA approved 9/22/2025. Previously Control Maintenance Mechanic, Grade 3-4.1 / \$28.56. Senior qualified candidate to bid per posting procedure.
Patricia Frederick	Staff Accountant	Finance	Grade 21A - 3.2 / \$35.32	Probationary appointment 10/12/2025 per PA approved 9/22/2025. Previously Accountant, Grade 20A -4.2 / \$34.87. Senior qualified candidate to bid per posting procedure. Civil Service Exam Ordered 10/7/2025 per MCS Secretary.
Allison White	Laboratory Technician	WTP Lab	Grade 18B-1.0 / \$23.75 hr.	Probationary appointment effective 11/3/2025 per PA approved 8/15/2025. Position advertised (Indeed.com). Civil Service Exam Ordered 10/7/2025 per MCS Secretary.
Christopher Seger	Control Maintenance Mechanic	WWTP Maintenance	Grade 3-4.1 / \$28.56 hr.	Termination 10/10/2025.

E. PERSONNEL ON LONG TERM LEAVE OF ABSENCE				
Position	Last Day Worked	Dept.	Return Status	Comments
CDT Team Leader	8/5/2025	Collection & Distribution	TBD	Worker's Compensation
Sr. Admin. Asst.	12/17/2024	Administrative Services	1/28/2026	Unpaid maternity leave.

MONTHLY OPERATIONS & MAINTENANCE REPORT

September 2025



NIAGARA FALLS WATER BOARD

Monthly O&M Report

for the Month of September 2025

I. Treatment & Plant Maintenance

A. Water – Robert Rowe, updated 10-14-2025.

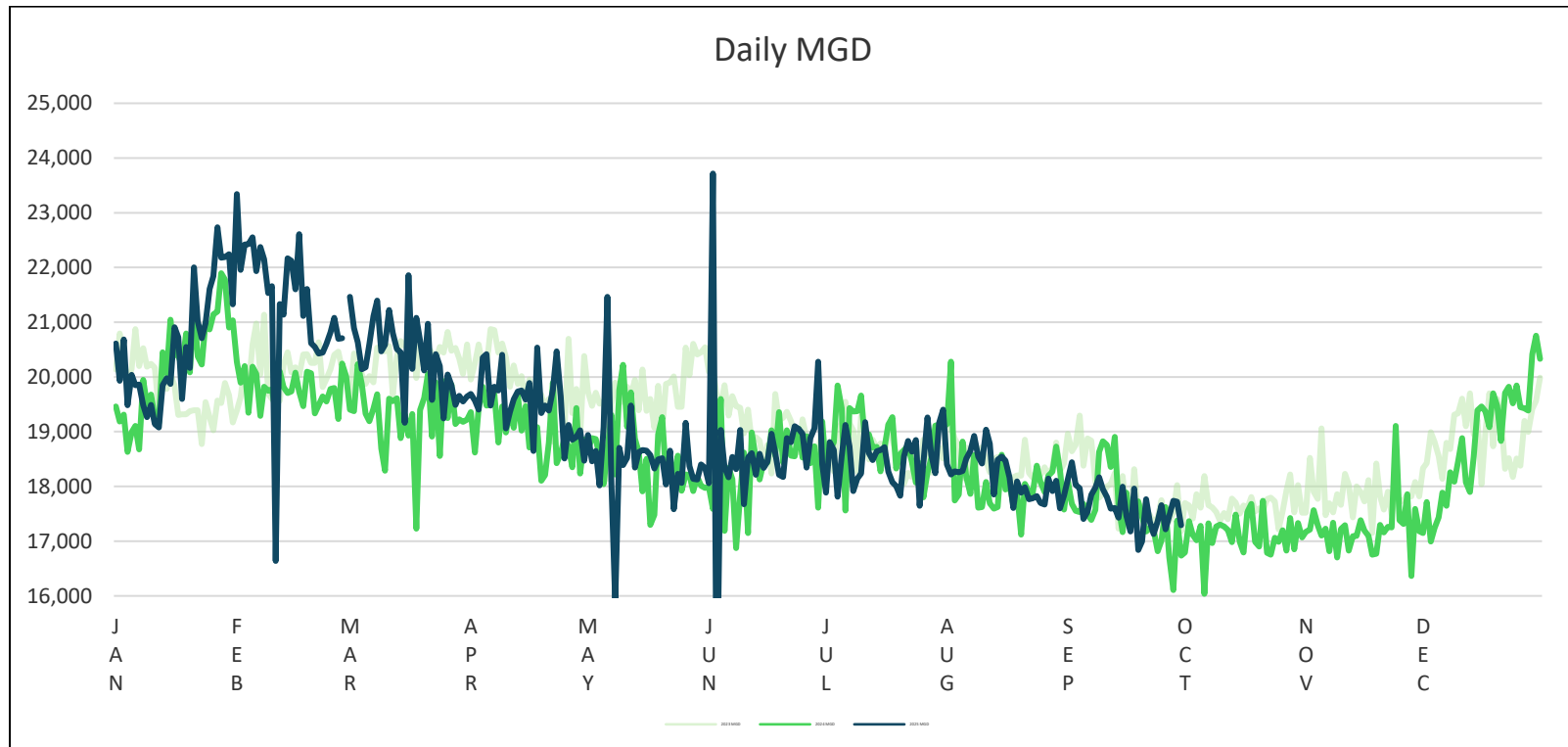
1. Water Production Data

Total water production for the month of September was 529 million gallons. The average daily water production was 17.6 million gallons. The plant data summary table is included below for your reference.

2025 TOTALS AND AVERAGES

	R/W	PRE CL2	PACL	H2SiF6	PO4	POST CL2	F/W 1000 GAL/ DAY
	PUMPAGE	LBS	LBS	LBS	LBS	LBS	
JAN	637380	7212	143650	14160	3425	3445	20561
FEB	598610	6938	132400	13653	3330	3250	21379
MAR	632106	7356	133500	14471	3376	3333	20391
APR	586001	8700	129700	13320	3079	2600	19533
MAY	572918	7573	96500	12658	3012	3354	18481
JUN	558965	7177	80800	12657	2892	3686	18632
JUL	573927	8946	89700	12294	3172	3717	18514
AUG	563722	9442	94400	12554	3249	3451	18185
SEP	529009	7931	83200	11713	3005	3214	17634
OCT	0	0	0	0	0	0	0
NOV	0	0	0	0	0	0	0
DEC	0	0	0	0	0	0	0
TOTAL	5252638	71275	983850	117480	28540	30050	173309

Chart Comparing Daily Finished Water Flows, 2025 Versus Past Years



2025 ANALYTICAL RESULTS

	RAW		PRE	POST	EFF		
	TURB	RAW	CI2	CI2	TURB	EFF	F. RES
	NTU	pH	RES.mg/l	RES.mg/l	NTU	pH	mg/l
JAN	6.7	8.2	0.58	1.22	0.032	7.7	0.70
FEB	1.7	8.2	0.57	1.22	0.029	7.7	0.70
MAR	1.9	8.2	0.63	1.24	0.031	7.7	0.71
APR	2.1	8.2	0.73	1.26	0.030	7.6	0.72
MAY	1.4	8.0	0.59	1.25	0.031	7.6	0.69
JUN	0.9	8.0	0.52	1.25	0.032	7.6	0.73
JUL	2.4	8.0	0.49	1.25	0.033	7.6	0.70
AUG	0.9	8.2	0.51	1.28	0.040	7.6	0.69
SEP	0.9	8.1	0.51	1.24	0.039	7.6	0.69
OCT	0.0	0.0	0.00	0.00	0.000	0.0	0.00
NOV	0.0	0.0	0.00	0.00	0.000	0.0	0.00
DEC	0.0	0.0	0.00	0.00	0.000	0.0	0.00
AVG	4.2	8.2	0.58	1.22	0.031	7.7	0.70

2. Water Plant Operations and Maintenance Highlights

Preparations are being made to change out our main line and plant water line back flow preventers and meter. To date, the 6-inch and 4-inch backflow preventers on our plant water and service line have been replaced. Operations was able to successfully shut down the plant for the time needed for Maintenance (both WTP and WWTP personnel were involved) to carry out the replacement. The 8-inch device on our main water service line will be ordered and scheduled next.

The water meter on the plant water line was serviced by our Meter Shop personnel while the 4-inch unit was being replaced and is now reading.

We had a successful full test of our new emergency generator control system, and the controls are working as expected. There will be work needed on the transfer switches in the future.

B. Wastewater – Dennis Kirkland, updated 10-14-2025.

1. Operations Data

a) Current Year to Date

WASTEWATER TREATMENT PLANT OPERATING DATA														
2025	FLOWS			Chlorine	Rainfall	SLUDGE		Polymer		FeCl3	LIME	H2O2	NaOCl	Grit
	EFF	CBE	GPS	Residual		NET	LANDFILL	BFP	PRIM	(gals.)	(Tons)	(gals.)	(gals.)	(Tons)
MONTH	MGD	MGD	MGD	PPM	inches	(Tons)		(Lbs)						
January	21.46	39.04	11.20	1.4	0.7	953.0	277.0	1565.0	1698.0	17660	58.5	0	303280	5.2
February	24.60	45.30	11.91	1.6	1.5	1144.0	327.0	1595.0	1473.0	18360	65.7	0	281850	19.4
March	28.14	49.11	13.14	1.7	1.6	1218.0	344.0	1355.0	1703.0	22900	61.9	0	258370	10.9
April	25.69	46.11	12.40	1.7	1.5	1479.0	378.0	1719.0	1565.0	18250	57.2	0	73035	16.9
May	24.63	44.51	12.39	1.6	3.1	1406.0	374.0	1534.0	1707.0	21320	57.6	0	143860	16.9
June	20.69	43.63	13.24	1.6	2.4	970.0	270.0	1267.0	1600.0	18520	50.5	0	199470	13.9
July	20.80	38.40	11.22	1.7	2.7	1153.0	325.0	1454.0	1592.0	17760	55.8	0	281400	8.0
August	20.39	37.37	10.97	1.4	1.4	987.0	277.0	1482.0	1530.0	19360	38.5	0	222220	9.8
September	19.61	34.77	10.84	1.5	1.0	935.0	241.0	1253.0	1479.0	16720	33.2	0	110100	6.5
October														
November														
December														
Totals	22.89	42.03	11.92	1.6	15.9	10245.0	2813.0	13224.0	14347.0	170850	478.9	0	1873585	107.5

Explanation of data abbreviations:

INF: Influent

EFF: Effluent

CBE Carbon Bed Effluent

GPS: Gorge Pump Station

MGD: Millions of Gallons per Day

PPM: Parts Per Million

BFP: Belt Filter Press

PRIM: Primary

FeCl3: Ferric Chloride

H2O2: Peroxide

NaOCl: Sodium Hypochlorite

b) Previous Year Data for Comparison Purposes

WASTEWATER TREATMENT PLANT OPERATING DATA														
2024	FLOWS			Chlorine	Rainfall	SLUDGE		Polymer		FeCl3	LIME	H2O2	NaOCl	Grit
	EFF	CBE	GPS	Residual		NET	LANDFILL	BFP	PRIM					
MONTH	MGD	MGD	MGD	PPM	inches	(Tons)		(Lbs)		(gals.)	(Tons)	(gals.)	(gals.)	(Tons)
January	31.20	46.37	13.97	1.3	2.2	1281.0	425.0	1611.0	2389.0	20570	32.1	0	166690	32.9
February	22.09	34.88	11.47	1.2	0.3	948.0	283.0	1479.0	2096.0	15700	34.5	0	153390	27.7
March	22.60	36.95	11.16	1.3	0.6	1028.0	293.0	1372.0	1938.0	17620	28.7	0	198480	18.3
April	29.39	43.97	13.60	1.3	2.6	1008.0	313.0	1586.0	1882.0	21080	47.4	0	169600	14.4
May	20.75	34.64	11.18	1.3	1.6	949.0	245.0	1578.0	1776.0	16820	34.9	0	223120	40.8
June	24.92	39.46	12.38	1.3	4.0	900.0	276.0	1550.0	1697.0	17740	37.6	0	284640	19.2
July	23.19	36.92	12.35	1.1	3.8	1014.0	294.0	2050.0	2062.0	16920	63.3	0	393030	20.2
August	20.88	32.28	11.77	0.9	2.2	781.0	215.0	2264.0	1596.0	19160	65.3	0	399080	20.5
September	21.48	33.42	11.57	0.9	2.5	965.0	288.0	1361.0	1518.0	18420	76.6	0	348410	10.1
October	20.20	36.91	11.25	1.2	1.8	1057.0	283.0	1243.0	1615.0	18750	57.9	0	470040	2.1
November	20.31	37.07	10.85	1.5	2.5	841.0	254.0	1083.0	1614.0	18900	46.3	0	233580	7.6
December	24.02	43.62	11.78	1.3	2.3	1052.0	313.0	1346.0	1555.0	20540	76.6	0	236945	10.1
Totals	23.42	38.04	11.94	1.2	26.3	11824.0	3482.0	18523.0	21738.0	222220	601.2	0	3277005	223.9

2. Sampling Notes

No Sampling Notes for September

3. Capital Projects

Project #1 (Sedimentation Basins and Screening) Sed Basin #1 construction by HOHL is complete. The Scum system is the last part of the project remaining. The automatic portion still needs to be integrated and tested which is contingent to getting the scum well level sensor shipped and, in our possession, get it working and integrated for full automation. Motion AI will be incorporating the Scum system into SCADA when the Scum well level sensor is installed and tested. There is some concrete work in some areas of walkways, walls and basins. The Walkway and Floc. section Project by JMDavidson was put on hold for the time being but is still being considered and evaluated.

Project #3 (Poly, Grit Conveyor, BFP (Belt Filter Press)) The BFP portion is moving along with Nussbaumer and Clarke. We received a 95% bid spec package and had a Project meeting last month in June. Once the change orders, subcontractors and other contractor items are situated the actual work will begin one Belt Filter Press at a time. NFWB personnel completed all the work that was required from in-house staff in this project. Completed the final walk through of both Polymer and Grit. We have the digital and hardcopies of O&M manuals for the Grit and Polymer portion of the Project. Nussbaumer & Clark along with Alfa Laval and Motion AI will be taking on this project within the next couple of months. Next is to go through all the contractor aspects of the project (Staging, Trailers, etc.)

Project #5 (Electrical) Ferguson was authorized to replace transformers with two power centers, work is underway to complete the second (transformer 5) installation.

Project #6 (Sodium Hypochlorite Tank Replacement) This is a new project being overseen by AECOM. We were aiming to begin this past winter but with our higher-than-normal Sodium Hypochlorite usage it wouldn't be possible to run the facility properly and in compliance with the larger of our holding tanks out of commission. This project will have to take place during our low usage times of the year, which is in the cooler months when the temperature of the water drops to 50 degrees or below. AECOM and NFWB personnel had the kick-off meeting on June 25th along with AECOM's other upcoming Capital Improvement Projects they were awarded.

Project #10 (Motion AI) – Overall Controls) Motion AI is working on some of the controls that will be added to the BFP and incorporating them. Capabilities will be added to the HMI (Human Machine Interfaces) screens at each of the three belt filter presses. Motion AI would be involved in the HOA switch on each Gorge Pump along with other small upgrades to the GPS and NFWB system. As previously mentioned above, Motion AI has hooked up the level sensor in the scum building for project one and to work on the incorporation it into SCADA. There is more SCADA incorporations with project one and the sed basins that will need to be done as well but with actual construction still under way some of Motion AI will have to do what they can when they can.

In conclusion, everything at the WWTP has been moving forward without issue. Conditions have never been better, and morale has never been higher. Each department has put in time and effort to make sure all the projects and upgrades to the facility are coming along well, just the way we have envisioned and in a timely manner.

Completed Projects:

1. Project #2 - Gorge Pump Station
2. Project #7 – HVAC System
3. Project #9 – Inside Piping
4. Project # 11 – Outside Piping

II. Outside Pipes & Meter Shop

A. Sewer Collection and Water Distribution – Michael Eagler Sr., updated 10/9/2025.

1. Sewer Collection System Maintenance and Repairs

Sewer Collections System										
2025	Service Calls	Flushing (Feet)	UFPO Responses	Receivers Cleaned	Bypass Pumping (Hours)	Catch Basins	Manholes	Main Repairs	Connections	Laterals
January	79	3802	351	235	0	1	2	0	0	0
February	78	5754	315	198	0.5	4	3	1	1	0
March	84	38,099	543	123	0.2	2	2	3	2	2
April	88	19806	714	143	25.8	1	4	2	1	1
May	63	15440	1158	235	1.3	2	2	0	2	0
June	90	16690	900	168	58.9	2	2	1	2	2
July	67	27764	1090	136	0.3	3	1	2	8	11
August	96	37840	662	134	5.9	2	2	1	7	14
September	72	91570	1135	129	0	4	3	0	3	2
October										
November										
December										
Totals	717	256765	6868	1372	92.9	21	20	10	28	32

2. Water Distribution System Maintenance and Repairs and UFPO (U-Dig) Requests

Distribution System and UFPO															
2025	Main Break	Svc. Leaks	Curb Box Reset	Valve Repaired	Valve Replaced	Hydrant Replaced	Hydrant Repaired	Hydrant Flow	Hydrant Flush- Maint.	Hydrant Leaks	Hydrants out of Svc.	Misc. Svc. Calls	Concrete	Landscape	UFPO
January	28	5	18	1	3	2	14	6	252	0	0	79	0	0	351
February	12	4	19	2	0	2	1	0	305	0	0	78	0	0	315
March	11	8	23	0	1	5	3	17	591	0	0	84	4	0	543
April	1	3	17	1	2	4	7	32	630	0	0	88	40	0	714
May	6	7	15	2	2	3	20	116	476	0	0	63	17	15	1158
June	3	6	13	1	0	1	17	105	430	0	0	90	7	18	900
July	14	16	8	2	2	2	13	70	1044	0	1	67	8	11	1090
August	7	8	11	0	5	2	21	81	787	0	0	96	7	14	662
September	5	5	10	3	4	4	0	45	296	0	0	72	9	7	1135
October															
November															
December															
Totals	87	62	134	12	15	26	62	391	3371	0	1	717	60	40	6868

B. Meter Shop – Bob Reid, updated 10/9/25

1. Monthly Totals for Meter Shop Tasks

MONTH	WORK ORDERS	STOPPED METERS	Registers Replaced	Properties Tagged	INDUSTRIAL METERS READ	RESIDENTIAL METERS READ
JANUARY	89	7	9	9	0	7177
FEBRUARY	72	0	11	11	0	5217
MARCH	82	2	7	7	548	5376
APRIL	105	0	9	9	0	7173
MAY	99	0	9	9	0	5211
JUNE	83	3	14	14	549	5369
JULY	98	1	13	13	0	7173
AUGUST	83	2	11	12	0	5201
SEPTEMBER	73	0	12	14	549	5364
OCTOBER						
NOVEMBER						
DECEMBER						
TOTAL	784	15	95	98	1646	53261

In September the Meter Shop read 5364 residential meters. Also obtained 549 Industrial reads. Shop also tagged approx. 750 properties for non-payment. 67 properties were shut off at the street. 47 properties were turned back on after payment was made.

2. Meters Read by District, Day, and Employee

	REID		PAUL	DERUBEIS	TOTAL
DISTRICT 1					
9/3/25	1697		1472		3169
9/4/25	1116		1079		2195
Total	2813		2551		5364
Industrials					
9/2/25	257	.	292		549
TOTAL	3070		2843		5913

III. Analytical Services, Enforcement, & Industrial

A. Environmental Laboratory – Jordan Boyd, updated 10-7-2025.

1. NYS Water Sanitary Code Part B Monitoring/Water Analysis

Monthly collection for the Distribution System was conducted in September. 60 Samples for Free Chlorine, Turbidity, Phosphate, Fluoride, Standard Plate Count & Coliform. Those results were satisfactory and were within reporting limits. All samples were analyzed in house.

Monthly sampling for TOC, DOC & UV254 on both finished and source water were collected in September. All samples were in compliance. All samples were analyzed in house.

All in-house monitoring for process water bacteriology and chemistry was within normal limits for September. No water main breaks or community complaints were sampled in September.

2. DEC Monitoring/Wastewater Analysis

The Water Plant SPDES sample collected from the freeze thaw beds was within normal limits for September. Chloroform and Dichlorobromomethane also were sampled in September according to the WTP SPDES permit.

All required samples were collected for September for the Wastewater plant State Pollutant Discharge Elimination System (SPDES) report. All results were in compliance for August. Total Suspended Solids, Fecal Coliform, Enterococci, Total Phosphorous, and Total Organic Carbon are analyzed in house.

Industrial billing samples were analyzed in house for Total Organic Carbon and Total Suspended Solids.

Weekly samples were collected and sent out to University at Buffalo for New York State analysis of Covid-19 in the wastewater.

3. Other Laboratory Information and Updates

The Chemistry Laboratory analyzed 4 samples for Total Organic Carbon, 18 Wet Chemistry Samples for Town of Tonawanda and 3 Wet Chemistry samples from the Village of Lewiston.

The Microbiology lab analyzed 3 samples from the Village of Lewiston. All results were reported to the representative contacts.

Revenue created for 2025 was \$20,400.00.

Samples analysis performed for 2025: 10,626.

B. Industrial Pretreatment/Enforcement – Matthew LaGamba, updated 10-9-2025

1) Investigations/Enforcement Actions

Show Cause order issued to Greenpac, which will conclude the open violation window for TSS/SOC since 2020 and a fine for that window will be finalized. Additional violations after the date on show cause order will be a case-by-case basis unless an Order on Consent is issued.

2) SIU Updates

Oxy has advised us of a name, but not an ownership, change. Their permits will be modified accordingly.

The enforcement department continues to receive weekly TSS/SOC updates from Greenpac/Cascades. Cascades Mill has officially shut down as of 8/11/25.

3) Cross-Connections

The Cross Connection Inspector's work of conducting his inspections as a function of building sales, monitoring the annual tests results of all back flow prevention devices, along with updating our database and filing/archiving the hard copies has been progressing on schedule. Cross Connections personnel have been involved in helping address private-property issues identified in connection with LaSalle Consent Order Sanitary Sewer Evaluation Survey work.

4) Other Information and Updates

AECOM's work on the local limits re-evaluation commenced, but this project is paused in light of the 2024 WWTP Order on Consent and the (pending) new SPDES permit. AECOM has been requested to continue assisting Industrial Monitoring department on BHC issues and permit limits.

The hauled waste moratorium imposed on August 16, 2017, remains in effect. No landfill leachate or other hauled waste is accepted for treatment at the WWTP.

IV. Engineering

A. Technical & Regulatory Services – Doug Williamson, updated 10-5-2025

1. LaSalle SSO Abatement Program & Order on Consent R9-20080528-32

NFWB crews completed the Phase 1 work recommended by the engineering report in-house. Costs are being tracked under a Technical Force Account (TFA) for ultimate reimbursement under our \$800,000 NYSDEC WQIP grant.

In September, Arcadis and JMD continued the Phase 2 and 3 SSES work. NFWB crews completed the manhole inspection and CCTV work in the Spring of 2025. We are looking into a NYSDEC Engineering Planning grant for the Phase 2 and 3 Sanitary Sewer Evaluation Surveys in LaSalle.

It is anticipated that the Consent Order will be amended to incorporate the SSES work and to eliminate the remaining work items within the schedule that have a negligible impact on I & I.

2. WWTP Phase I and II Projects & Order on Consent R9-20170906-129

In September, we continued to work with CPL as the NFWB's project manager and the design consultants on the WWTP Phase I and II projects. We continually work on the grant reimbursements and project close-outs for construction work completed.

Project 1 Sedimentation Basins and Scum Collection System Modification: Project is in the close-out phase.

Project 3 Belt Filter Press Improvements: Design work continued with Nussbaumer & Clarke in July and August.

Project 5 Electrical System Improvements: Power center 5 transformer work continued in July and August. The 115 KV tie switch repair in the WWTP switchyard has been on hold with Ferguson Electric.

Project 10 SCADA Improvements: Work continued as necessary.

Project 12 WWTP Intermediate Pumps: We continue to pursue pump rehabilitation projects that include intermediate pump drives and speed control.

Bi-weekly WWTP PER status coordination meetings were held on September 2nd, 16th and 30th. The PER is due by the end of February 2026.

3. WWTP SPDES Permit NY0026336

New NYSDEC WWTP SPDES permit continues to be on hold.

The WWTP NetDMR was approved on September 24th for August 2025 with no violations.

NFWB Data Submittal Request for Order on Consent (R9-20230411-13), Schedule B parameters for August 2025 was provided to the NYSDEC on September 24th.

We will be meeting with the NYSDEC on October 10th regarding BOD sampling requirements.

4. Town of Niagara Sewer Flow Monitoring

We provided the Town of Niagara a 3 year look ahead schedule for sewer flow monitoring in September.

2025 Fall Town of Niagara flow monitoring was completed on September 22nd and the average flow and billing calculations were completed, pending any rate adjustment.

5. Stormwater Management (MS4)

Sanitary Engineer M. Bilquin has been tasked with leading the NFWB effort to comply with the new statewide MS4 permit requirements. The NFWB continues to attend monthly WNY Stormwater Coalition meetings. The 18-month Interim progress certification was completed by October 1st.

6. Engineering Support

In September, the engineering department continued to provide engineering and GIS support to NFWB departments, engineering consultants and developers as needed. Attended monthly WWTP meetings as needed regarding ongoing and planned projects. Provided updates to the 2025 Continuing Disclosure report.

7. Capital Improvement Project Planning & Grants

In September, the 5 Year Capital Improvement Plan projects progressed, related grants and CPOs were written and continued to be monitored and tracked. We have been meeting monthly with EFC, NYSDOH and CPL regarding the CWSRF and DWSRF projects, as necessary. EFC has been provided required project updates, as necessary.

We continued working with Waterworth on O & M and capital budgets in September. The Capital Improvement Plan forecasted expenditures and budgets for ongoing projects will be

reported in a new format with a goal of starting in January 2026, once the financial model is created from the data provided.

We have investigated another extension for WWTP Phase 1 SAM Grant Project ID 15688 with DASNY. A meeting was held on September 4th to discuss the current status of the grant and a three-year extension is being processed.

a) Water Projects

Watermain design work continued to progress in September with the engineering consultants. Preliminary design documents have been provided to the NYSDOH for review as needed.

We met with LaBella on September 23rd on the progress of watermain replacement projects. LaBella submitted watermain replacement DWSRF 19056 contracts 4 - Laughlin Drive and 7 - Witkop & 85th St. Loop to NYSDOH for approval in July.

DWSRF 18587 contract no.6 - West Rivershore Drive Watermain Replacement project is currently out to bid with the opening scheduled for November 6th.

Lead Service Line Inventory continued with Hazen and Sawyer in September. Costs are being tracked under a Technical Force Account (TFA) for ultimate reimbursement under a future water grant. Coordination meeting was held on August 27th with another taking place in October.

b) Sewer Projects

The LaSalle Phase 2 and 3 SSES field work began in mid-July with NFWB crews and continued into September.

Progress meetings were held with AECOM for the Calumet Avenue 48-inch brick sewer rehabilitation on July 14th and September 3rd. The sewer main CCTV work was recently completed, reviewed and a path forward determined on the sewer rehabilitation.

c) WTP Projects

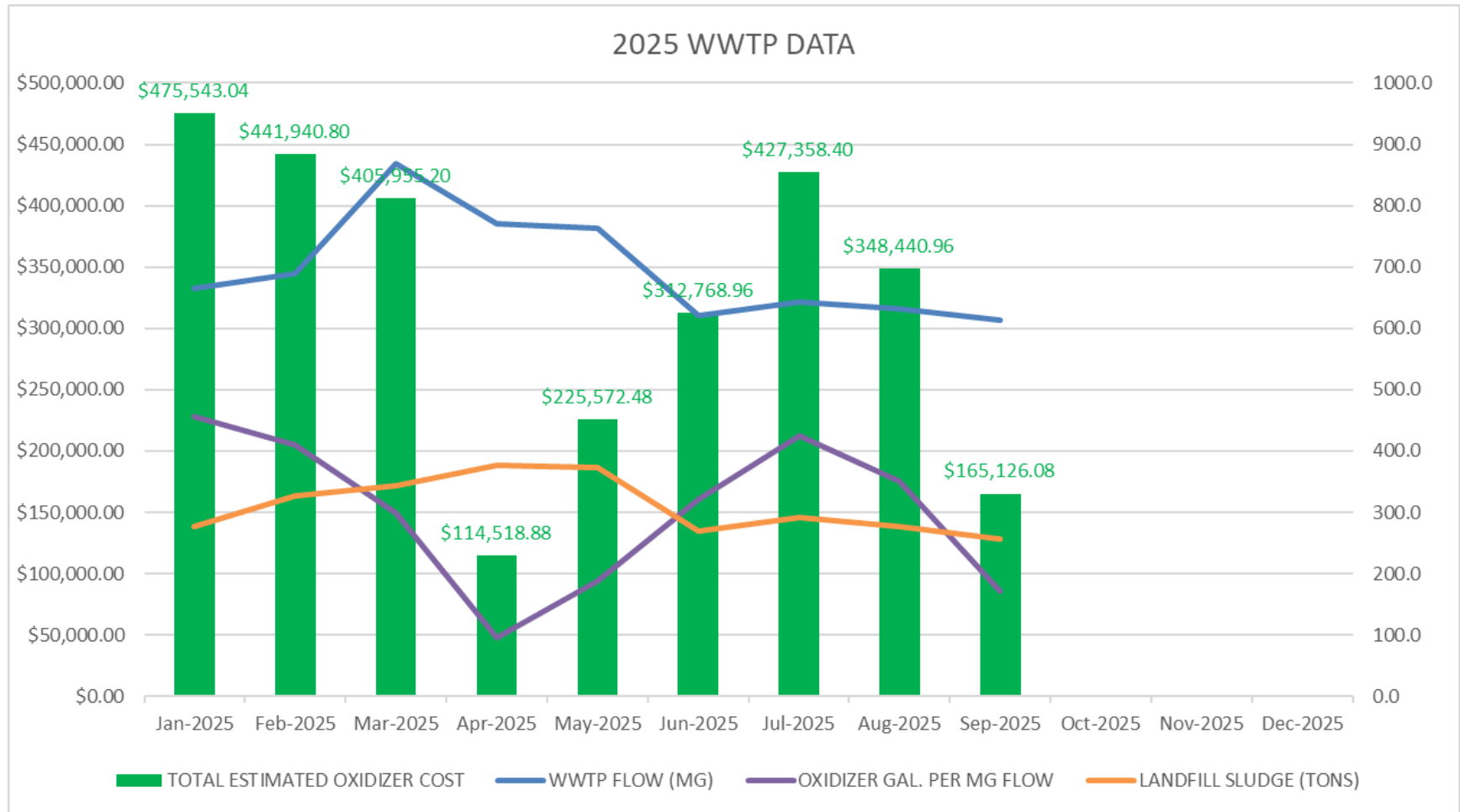
In September, we continued to address WTP projects.

d) WWTP Projects (additional)

AECOM continued work in September on the new WWTP capital improvement projects and tank 216 and backwash hypo pump replacement project.

The Capital Improvement Plan forecasted expenditures and budgets for ongoing projects will be reported in a new format with a goal of beginning in January 2026.

8. WWTP Flow, Oxidizer, and Sludge Data Summary



9. WWTP Oxidizer Data

a) Current Year Data

2025 OXIDIZER BUDGET

BUDGET = \$6,350,000.00 for year

COST = \$2,917,224.80 to date

% USED = 45.94% to date

BUDGET = \$17,397.26 per day avg. **\$529,166.67** per month avg.

COST = \$10,685.81 per day avg. **\$324,136.09** per month avg.

23.0

Flow (MGD)

273

total days



WWTP DATA		OXIDIZER USAGE				SLUDGE REMOVAL			
MONTH	FLOW (MG)	H2O2 (GAL)	NaOCl (GAL)	GAL PER MG FLOW	TOTAL ESTIMATED COST	LANDFILL SLUDGE (TONS)	SOLIDS TONS PER MG	FERRIC CHLORIDE (GAL)	LIME (TONS)
Jan-2025	665.1	0	303,280	456	\$475,543.04	276.6	0.42	17,660.0	58.5
Feb-2025	688.7	0	281,850	409	\$441,940.80	326.5	0.47	18,360.0	65.7
Mar-2025	868.2	0	258,900	298	\$405,955.20	344.1	0.40	22,740.0	64.2
Apr-2025	770.6	0	73,035	95	\$114,518.88	377.6	0.49	18,250.0	57.2
May-2025	763.6	0	143,860	188	\$225,572.48	373.9	0.49	21,320.0	57.6
Jun-2025	620.6	0	199,470	321	\$312,768.96	270.0	0.44	18,520.0	50.5
Jul-2025	642.8	0	272,550	424	\$427,358.40	290.8	0.45	17,780.0	56.4
Aug-2025	632.1	0	222,220	352	\$348,440.96	277.3	0.44	19,360.0	38.5
Sep-2025	613.8	0	105,310	172	\$165,126.08	257.4	0.42	17,500.0	35.8
Oct-2025									
Nov-2025									
Dec-2025									
TOTALS	6,265.5	0	1,860,475	302	\$2,917,224.80	2,794.2	0.45	171,490.0	484.3

Low value for year

High value for year

b) Prior-Year Oxidizer Data for Comparison

2024 OXIDIZER BUDGET

BUDGET = \$6,500,000.00 for year

COST = \$5,184,221.91 to date

% USED = 79.76% to date

BUDGET = \$17,808.22 per day avg. **\$541,666.67** per month avg.

COST = \$14,203.35 per day avg. **\$432,018.49** per month avg.
23.5 Flow (MGD) **365** total days



WWTP DATA		OXIDIZER USAGE				SLUDGE REMOVAL			
MONTH	FLOW (MG)	H2O2 (GAL)	NaOCl (GAL)	GAL PER MG FLOW	TOTAL ESTIMATED COST	LANDFILL SLUDGE (TONS)	SOLIDS TONS PER MG	FERRIC CHLORIDE (GAL)	LIME (TONS)
Jan-2024	967.1	0	166,690	172	\$263,703.58	425.0	0.44	20,570.0	32.1
Feb-2024	640.7	0	153,390	239	\$242,662.98	283.4	0.44	15,700.0	34.5
Mar-2024	700.6	0	198,480	283	\$313,995.36	292.7	0.42	17,620.0	28.7
Apr-2024	881.4	0	169,600	192	\$268,307.20	312.6	0.35	21,080.0	47.4
May-2024	643.2	0	223,120	347	\$352,975.84	245.2	0.38	16,820.0	34.9
Jun-2024	747.7	0	284,640	381	\$450,300.48	276.4	0.37	17,740.0	37.6
Jul-2024	719.0	0	393,030	547	\$621,773.46	294.2	0.41	16,920.0	63.3
Aug-2024	647.4	0	399,080	616	\$631,344.56	215.4	0.33	19,160.0	65.3
Sep-2024	644.3	0	348,410	541	\$551,184.62	288.0	0.45	18,420.0	76.6
Oct-2024	626.2	0	470,040	751	\$743,603.28	282.7	0.45	18,750.0	57.9
Nov-2024	609.4	0	233,580	383	\$369,523.56	253.8	0.42	18,900.0	46.3
Dec-2024	744.5	0	236,945	318	\$374,846.99	313.0	0.42	20,540.0	76.6
TOTALS	8,571.5	0	3,277,005	398	\$5,184,221.91	3,482.4	0.41	222,220.0	601.1

Low value for year

High value for year

V. Information Systems & Technology

Information Technology (IT) – Jonathan Joyce, updated 10-10-2025

Primary System Statuses

- Scale Environment – No issues to report.
- New World Cloud – No issues to report.
- Exchange Office 365 – No issues to report.
- Network WTP/WWTP/Gorge – No issues to report.
- Network Security – No incidents to report.

Updates & Projects

- Scale computing hypervisor configured successfully, and to move all servers to the new platform
- Deploy new antivirus Bitdefender
- We've expanded our current approach to include additional cloud data as part of our overall backup plan. This enhancement aims to improve our data security and ensure that we have multiple copies of our critical information.
- Working with National Grid for pole licensing agreement to mount security camera for gorge.
- We are working directly with ETON to develop a comprehensive plan for replacing and upgrading the UPS systems throughout the plant. This initiative is aimed at ensuring smoother operations.
- We are working closely with HR to deploy cloud-based digital displays across our workplace. These displays will be a fantastic resource for all employees, providing up-to-date information on essential topics such as training, security, and other critical NFWB data.



Water You Can Trust.

NIAGARA FALLS WATER BOARD RESOLUTION # 2025-10-001

WATER TREATMENT PLANT INTAKE INSPECTION, REPAIR, AND CLEANING

WHEREAS, the raw water source for the Niagara Falls Water Board's drinking water treatment plant is a concrete intake structure in the Niagara River; and

WHEREAS, the intake is located near the middle of the river in order to reduce the potential for runoff from land impacting water quality, and includes a vertical structure that permits entry of raw water from above the level of the riverbed to reduce the amount of sediment entering the intake and includes an above-water section that is accessible via a ladder; and

WHEREAS, the vertical portion of the intake structure is connected to a horizontal six-foot-diameter tunnel approximately 2,000 feet in length through which raw water flows to the treatment plant; and

WHEREAS, to maintain drinking water quality and monitor the condition of the structure, periodic inspection and cleaning of the intake and tunnel is necessary; and

WHEREAS, Water Board staff planned an inspection and cleaning of the intake structure and tunnel in 2025, and had secured a proposal from BIDCO Marine Group, Inc., for that work; and

WHEREAS, following a boat collision with the intake structure in July 2025 that destroyed the ladder used to access the above-water portion of the intake structure, the Executive Director determined that it was necessary to proceed immediately to repair that ladder and to inspect the intake structure for damage, in addition to the routine inspection and cleaning work originally contemplated; and

WHEREAS, BIDCO now has completed the necessary work, including replacing the access ladder, inspection and cleaning of the vertical structure and a portion of the intake tunnel by divers, and remotely operated vehicle inspection of the remainder of the intake tunnel using video and sonar; and

WHEREAS, BIDCO encountered rocks and sediment inside the intake structure and tunnel that were removed in order to ensure continued water quality, but the inspection work did not reveal any structural defects requiring further action; and

WHEREAS, BIDCO has submitted an invoice dated September 19, 2025 for its services, in the total amount of \$208,978;

* CONTINUED ON NEXT PAGE *

NOW THEREFORE BE IT

RESOLVED, that the Niagara Falls Water Board authorizes the Executive Director to pay to BIDCO Marine Group, Inc., \$208,978 for its services rendered in connection with inspection, cleaning, and repair of the water treatment plant intake structure and tunnel.

On October 27, 2025, the question of the adoption of the foregoing Resolution was duly put to a vote on roll call, which resulted as follows:

	Yes	No	Abstain	Absent
Board Member Cole	[]	[]	[]	[]
Board Member Dean	[]	[]	[]	[]
Board Member Kimble	[]	[]	[]	[]
Board Member Larkin	[]	[]	[]	[]
Chairman Sirianni	[]	[]	[]	[]

Vote Witnessed By:

Sean W. Costello, Secretary to Board



BIDCO Marine Group, Inc.
220 Katherine St.
Buffalo NY 14210
716-847-1111

Contract Invoice

Invoice#: 3805

Date: 09/19/2025

Billed To: Niagara Falls Water Board
5815 Buffalo Ave
Niagara Falls NY 14304

Project: NFWB UW Inspection
Niagara Falls Water Intake
Niagara Falls NY

Due Date: 10/19/2025

Terms: 30DY

Order# S Costello

Description	Unit	Qty.	Unit Price	Amount
Mobilization/Demobilization	LS	1.0000	\$49,000.00	\$49,000.00
5 Man Dive Crew w Equipment - Inspection, hand dredge, ROV support	LS	3.0000	\$14,133.00	\$42,399.00
Diver Dredging to Clean Tunnel	LS	3.0000	\$14,133.00	\$42,399.00
Design, Fabricate, Install New Ladder	LS	1.0000	\$9,500.00	\$9,500.00
Launch & Recovery of ROV	LS	1.0000	\$65,680.00	\$65,680.00

Notes:

A service charge of 18.00% per annum will be charged on all amounts overdue on regular statement dates.

Thank you for your prompt payment!

Sales Tax:	0.00
Invoice Total:	208,978.00
Retention:	0.00
Amount Paid:	0.00
Amount Due	208,978.00

NIAGARA FALLS WATER BOARD RESOLUTION # 2025-10-002

LIFT STATION SCADA UPGRADE

WHEREAS, in 2018 the Niagara Falls Water Board added supervisory control and data acquisition (“SCADA”) capabilities at its seven lift stations so that those lift stations could be activated and monitored remotely, which has significantly improved operational performance of the lift stations and helped to reduce labor costs; and

WHEREAS, the lift station SCADA currently runs on a version of Flygt’s cloud-based PumpView3 system for monitoring and control with VTScada software, and support for this system is scheduled to end in the second quarter of 2026; and

WHEREAS, Water Board staff have evaluated replacements for PumpView3 in order to maintain reliable SCADA control for the lift stations, and have determined that the Xylem Vue solution would represent the most beneficial replacement for PumpView3, as it will integrate with existing equipment and offers desirable software features, such as integrating with the Water Board’s GIS maps, integration of weather data, and a “Wet Weather Mode,” to more efficiently and effectively manage lift station operation; and

WHEREAS, Xylem has provided a proposal dated October 7, 2025 to furnish the software implementation and configuration required to upgrade the lift station SCADA to Xylem Vue for a capital investment of \$79,150 and to provide an annual subscription that includes licensing, data storage, training, support, and maintenance for five years at a cost of \$6,293 per year, for a total five-year contract price of \$110,615; and

WHEREAS, pursuant to General Municipal Law § 103(16), this procurement may be made by “piggybacking” on the contract let by Sourcewell for Xylem Vue, under Contract No. 091724-XYLE;

* CONTINUED ON NEXT PAGE *

NOW THEREFORE BE IT

RESOLVED, that the Niagara Falls Water Board authorizes the Executive Director to contract with Xylem to upgrade the lift station SCADA systems to Xylem Vue, consistent with that firm's October 7, 2025 proposal, for a total five-year contract price not to exceed \$110,615.

On October 27, 2025, the question of the adoption of the foregoing Resolution was duly put to a vote on roll call, which resulted as follows:

	Yes	No	Abstain	Absent
Board Member Cole	[]	[]	[]	[]
Board Member Dean	[]	[]	[]	[]
Board Member Kimble	[]	[]	[]	[]
Board Member Larkin	[]	[]	[]	[]
Chairman Sirianni	[]	[]	[]	[]

Vote Witnessed By:

Sean W. Costello, Secretary to Board



NIAGARA
FALLS NY

Niagara Falls, NY Water Board

*Collection System Data Integration
Flygt Cloud Upgrade*

October 7, 2025

Prepared by:

Richard Loeffler IV

10 Bank Street, Ste. 1202
White Plains, NY 10606

October 7, 2025

Xylem Vue, Inc.
10 Bank Street, Ste. 1202
White Plains, NY 10606

Thank you for meeting with us to discuss **Xylem Vue**. This proposal would enable Niagara Falls Water Board (Niagara Falls) to build upon existing investments and further support for operators and management with integrated data and a platform for real time data insights.

To do this, Xylem will upgrade Niagara Falls' current Flygt Cloud system, which is a system that will be sunset and deactivated in Q2 of 2026. Flygt Cloud will be upgraded to integrate data from the lift station SCADA system, and key GIS layers all into a single platform - Xylem Vue. This will provide staff with an integrated, systemwide overview of the collection network. Xylem Vue is designed to be cybersecure and is NIST CSF Level 3 Compliant, ensuring all Niagara Falls' data remains safe.

Training for the new Xylem Vue platform will take place prior to the full system switchover. This will ensure maximum continuity of operations. Training will occur on site at Niagara Falls Water Board's facilities.

Your project team will be local, ensuring that you and your team have total support during the project implementation and beyond:

- **Richard Loeffler** – Xylem Client Solutions Manager – Vernon, NJ
- **Kristina Macro** – Xylem Senior Project Manager – Buffalo, NY
- **Mark Candido** – GA Fleet Sales Engineer – Batavia, NY

Thank you for your consideration, and we appreciate the opportunity to present this proposal!

Warm regards,

Richard Loeffler IV
richard.loeffler@xylem.com
862-293-9982

PROPOSED SCOPE OF WORK

Xylem proposes integrating data from existing sources into Xylem Vue's Unified Network Management environment, installing and integrating the pH sensors, then configuring the software to meet the needs of the Public Works Department. Xylem's proposed scope includes the following:

- Implementation of a Flygt Cloud instance in Xylem Vue.
- Configuring the cloud environment to match existing Lift Station visibility and functionality.
- Initial review and classification of data dictionary with client and/or vendor(s). An initial data assessment will be conducted to validate all the available data sources.
- Systems to be integrated:
 - o GIS Integration. Layers of the GIS system will be incorporated into the environment.
 - o Flygt Cloud upgrade to Xylem Vue. The seven (7) existing station screens will be integrated and provide like for like functionality.
 - o Public weather data sources. Public weather information will be integrated in using third party system interfaces (API) and specific integration ETL processes.
- Data Visualizations and dashboards implementation. Lift station screens will be configured, as well as systemwide screens to provide a network schematic and map view.
 - o A "Wet Weather Mode" button will be configured to quickly adjust station duty set points.
- Initial batch import of existing alerts on key variables/ tags. An initial set of alarms will be automatically imported, and others will be deployed as needed.
- Project management.
- Training will be provided in person at Niagara Falls Water Board's office. This will occur prior to the upgrade being fully complete to ensure continuity of operations.
- 1 cloud software back-end version upgrade per year.
- Email and phone support for issues or bug fixes.

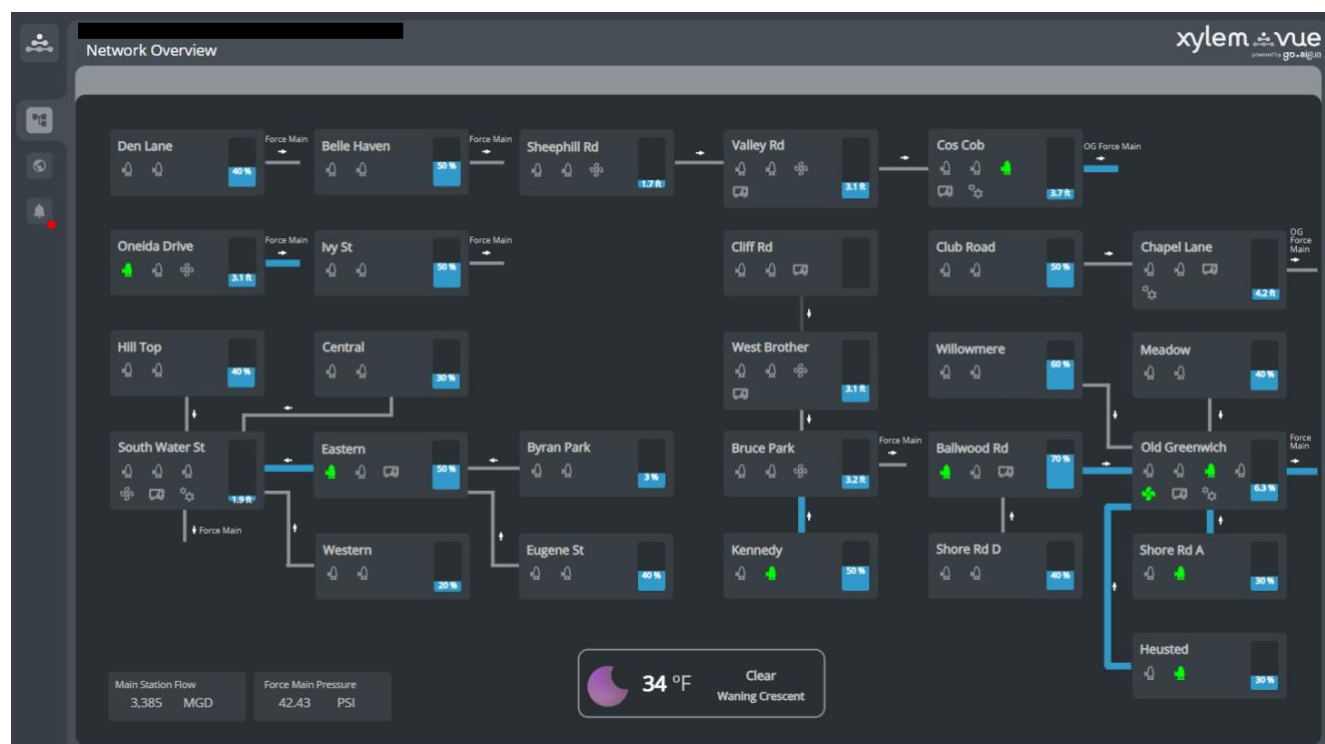
The scope of work does not include the following items:

- 3D renderings of Lift Stations
- Integration (in/out) with existing work order system or CIS system in utility to generate service orders automatically.
- Customization of alerts and dashboards beyond the standard alerts provided.
- Development of APIs or integration of legacy systems (20+ years old).
- Implementation of customized advanced algorithms and/or machine learning.
- Advanced algorithms to predict equipment failure (pumps, lift stations, etc.) based on a pumping curve and external factors (temperature, vibration, etc.).
- Third-party fees needed for the development of APIs, or data availability to Xylem.
- All additional services will be charged at \$225/hour.

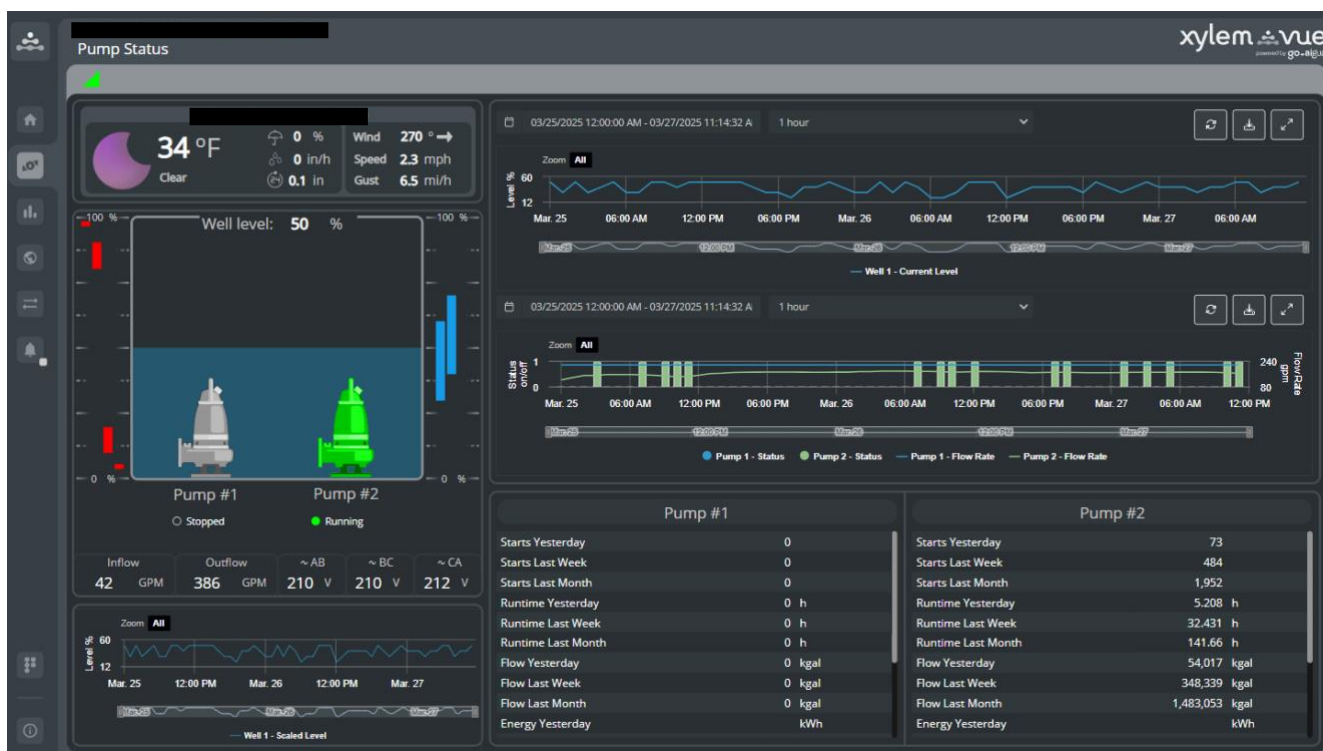
Application 1: Unified Network Management

For this initial project, the Xylem team will deploy the Unified Network Management (UNM) application. Each lift station will be represented on its own dedicated screen set within the platform.

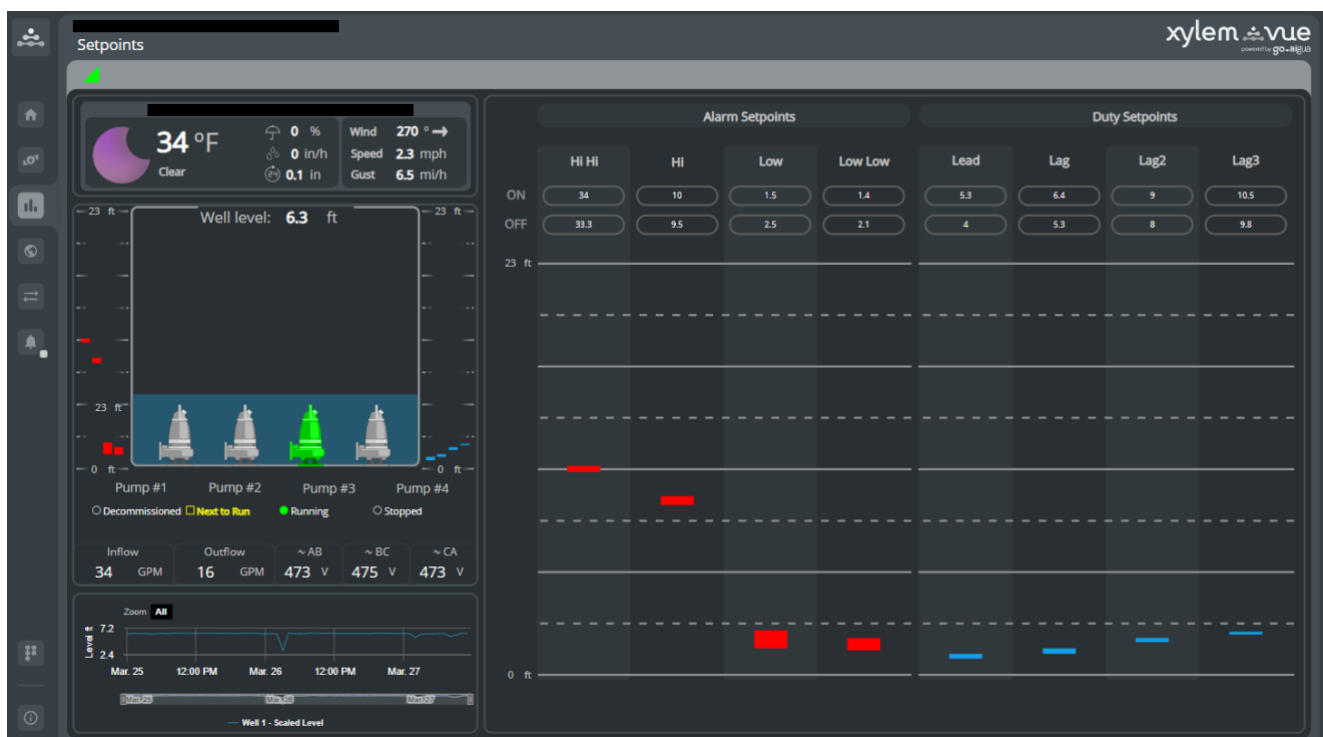
Network Overview. The screen will show all lift stations as a complete network, with critical data overlaid. Below is an example network diagram, which can be updated in the future should additional lift stations or field devices be incorporated into the Xylem Vue application.



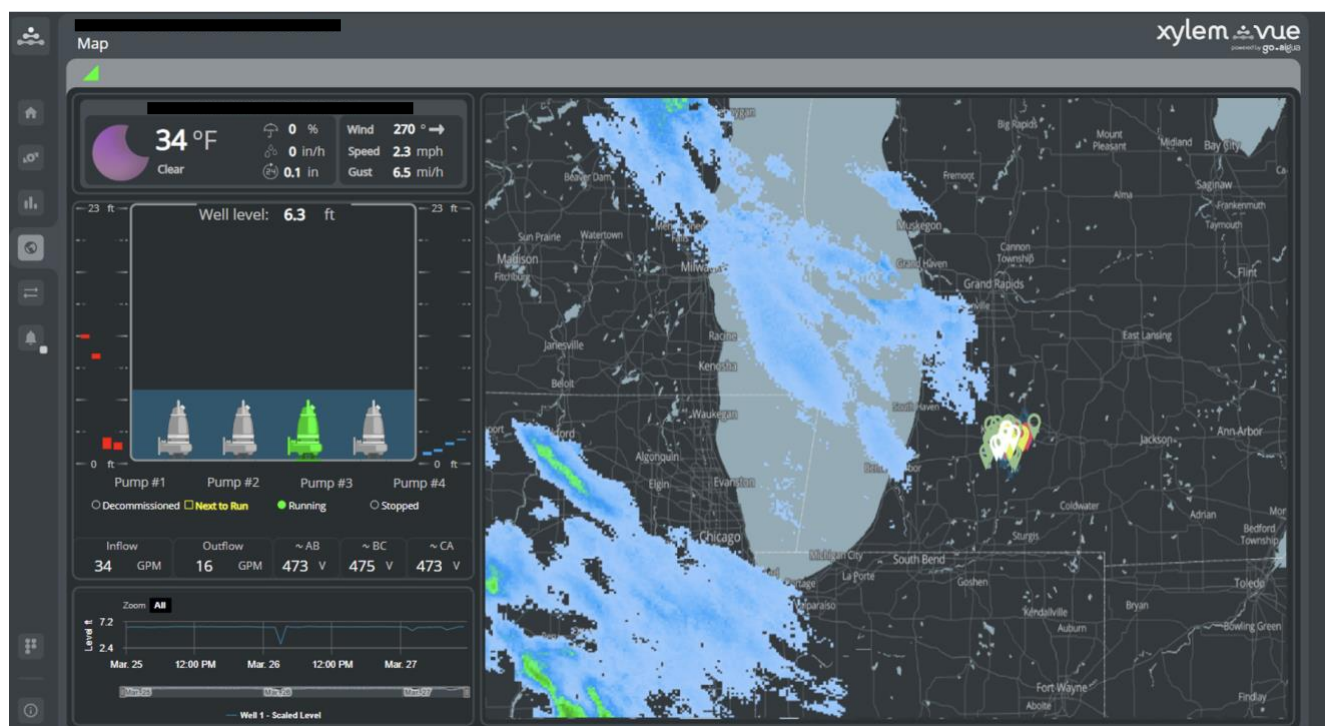
Visualization of real-time and historic lift station data. The allows for the real-time monitoring and control of operational data and information. Each lift station will have a dedicated screen and data timeseries view to allow review of real time lift station status. Additionally, the user can access all historical pump status information to generate comparison charts, studies, dashboards, pump documentation, and other automated reporting tools needed. Additionally, key setpoints will be displayed.



The clear labeling of the screens will allow users to quickly recognize the location of the controlled elements and operate them, analyzing behavior, supervising status, and checking for and recognizing the associated alarms.

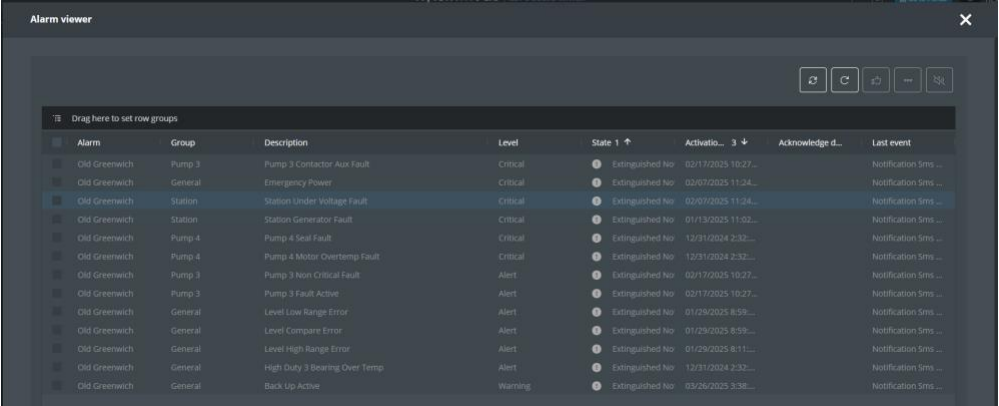


GIS and Weather Map. This screen shows all integrated GIS map layers, as well as weather overlays and lift station locations in an integrated map view.



Configuration of alarms and notifications. The robust alarm system allows the user to build out alarms for any signal available in Xylem Vue. This provides a powerful tool as it allows users to organize and categorize all the custom defined alarm rules according to different business criteria. The user can also define the alarms recipients both individually and in groups, making the alarm management process

extremely flexible. Alarms can be received via email or WhatsApp. Phone calls and SMS text messages can be configured to call staff members. Once defined, alarms can be attached to one or several facilities, where the operator can be alerted and has the ability of recognizing and reporting the active alarms. The history of alarms can be easily queried using the same hierarchical organization attached to the business needs.



The screenshot shows a software window titled "Alarm viewer" with a close button (X) in the top right corner. Below the title bar is a toolbar with icons for refresh, back, forward, and search. A text prompt "Drag here to set row groups" is visible above the table. The table has columns: Alarm, Group, Description, Level, State, Activation, Acknowledge, and Last event. The data rows show various alarm events for "Old Greenwich" facility, including faults on pumps, station voltage, and generator faults, with states like "Extinguished No" and "Alert".

Alarm	Group	Description	Level	State	Activation	Acknowledge	Last event
Old Greenwich	Pump 3	Pump 3 Contactor Aux Fault	Critical	Extinguished No	02/17/2025 10:27...		Notification Sms ...
Old Greenwich	General	Emergency Power	Critical	Extinguished No	02/07/2025 11:24...		Notification Sms ...
Old Greenwich	Station	Station Under Voltage Fault	Critical	Extinguished No	02/07/2025 11:24...		Notification Sms ...
Old Greenwich	Station	Station Generator Fault	Critical	Extinguished No	01/13/2025 11:02...		Notification Sms ...
Old Greenwich	Pump 4	Pump 4 Seal Fault	Critical	Extinguished No	12/31/2024 2:32...		Notification Sms ...
Old Greenwich	Pump 4	Pump 4 Motor Overtemp Fault	Critical	Extinguished No	12/31/2024 2:32...		Notification Sms ...
Old Greenwich	Pump 3	Pump 3 Non Critical Fault	Alert	Extinguished No	02/17/2025 10:27...		Notification Sms ...
Old Greenwich	Pump 3	Pump 3 Fault Active	Alert	Extinguished No	02/17/2025 10:27...		Notification Sms ...
Old Greenwich	General	Level Low Range Error	Alert	Extinguished No	01/29/2025 8:59...		Notification Sms ...
Old Greenwich	General	Level Compare Error	Alert	Extinguished No	01/29/2025 8:59...		Notification Sms ...
Old Greenwich	General	Level High Range Error	Alert	Extinguished No	01/29/2025 8:11...		Notification Sms ...
Old Greenwich	General	High Duty 3 Bearing Over Temp	Alert	Extinguished No	12/31/2024 2:32...		Notification Sms ...
Old Greenwich	General	Back Up Active	Warning	Extinguished No	03/26/2025 3:38...		Notification Sms ...

SCHEDULE & COST

The Implementation schedule will extend for approximately 16 weeks.

The fee structure of Xylem Vue consists of an initial implementation and an annual subscription fee including licensing, data storage, cloud solution access, training sessions, support & maintenance. Xylem will hold the Annual Subscription Unit Price shown below constant for 5 years with signing of a 5 year contract for the above scope of work. **Pricing is as follows. Please note that pricing is valid for 90 days from the date of proposal:**

Description	Price
Software Implementation & Configuration	\$79,150
Annual Subscription	\$6,293
First Year Price	\$85,443
Annual Subscription price for Years 2, 3, 4, 5 (billed once per year)	\$6,293
Grand Total 5-Year Contract Price	\$110,615

All pricing provided is based on Xylem’s standard terms and conditions for service, which can be found here: <https://www.xylem.com/en-us/support/xylem-americas-standard-terms-and-conditions/> as well as applicable End User License Agreement (EULA).

NIAGARA FALLS WATER BOARD RESOLUTION # 2025-10-003

**AUTHORIZING SETTLEMENT OF PERSONAL-INJURY LITIGATION
WITH AARON BILLINGSLEY**

WHEREAS, on or about March 13, 2023, following the service of a notice of claim, Aaron Billingsley filed a lawsuit against the Niagara Falls Water Board seeking to recover for personal injuries allegedly resulting from the Water Board's negligence; and

WHEREAS, Mr. Billingsley alleges that on January 21, 2022 he fell in an area where the NFWB was performing water or sewer repair work, injuring his jaw, face, ankle, and back; and

WHEREAS, the Water Board denies all negligence, fault, and responsibility for Mr. Billingsley's accident, but the cost of proceeding to the trial of this matter, including the costs associated with depositions, testimony from an expert medical witness, and attorneys' fees, will exceed the \$5,000 cost to settle this case; and

WHEREAS, resolving Mr. Billingsley's claim at this juncture for less than the cost of further litigation also eliminates the uncertainty of trial, and is in the Water Board's best interests;

NOW THEREFORE BE IT

RESOLVED, that the Niagara Falls Water Board be and is hereby authorized to pay the sum of \$5,000 to Lipsitz, Green, Scime, Cambria, LLP, as attorneys for Aaron Billingsley as settlement in full of the case *Billingsley v. City of Niagara Falls NY et al.*, Niagara County Supreme Court Index No. E179730/2023, on the condition that Mr. Billingsley executes a general release acknowledging that the Water Board admits no fault in connection with the underlying incident.

On October 27, 2025, the question of the adoption of the foregoing Resolution was duly put to a vote on roll call, which resulted as follows:

	Yes	No	Abstain	Absent
Board Member Cole	[]	[]	[]	[]
Board Member Dean	[]	[]	[]	[]
Board Member Kimble	[]	[]	[]	[]
Board Member Larkin	[]	[]	[]	[]
Chairman Sirianni	[]	[]	[]	[]

Vote Witnessed By:

Sean W. Costello, Secretary to Board

NIAGARA FALLS WATER BOARD RESOLUTION # 2025-10-004

PROCUREMENT OF WATER METERS

WHEREAS, the Niagara Falls Water Board (“Water Board”) has standardized on Neptune brand meters for residential and large meter installations as it has invested in the equipment required for remote reading, testing, calibration, and repair of Neptune meters; and

WHEREAS, the meter shop has depleted its inventory of new meters, which are required to replace defective meters that cannot be repaired, to replace meters that no longer meet accuracy standards, or for new installations; and

WHEREAS, TiSales is the exclusive distributor of Neptune brand meters and components in this region, and has provided a quotation dated October 8, 2025 for meters and components needed by the meter shop;

NOW THEREFORE BE IT

RESOLVED, that on behalf of the Niagara Falls Water Board, its Executive Director hereby is authorized to procure from TiSales an assortment of water meters and components meeting the needs identified by the meter shop, for a total cost not to exceed \$209,418.88.

On October 27, 2025, the question of the adoption of the foregoing Resolution was duly put to a vote on roll call, which resulted as follows:

	Yes	No	Abstain	Absent
Board Member Cole	[]	[]	[]	[]
Board Member Dean	[]	[]	[]	[]
Board Member Kimble	[]	[]	[]	[]
Board Member Larkin	[]	[]	[]	[]
Chairman Sirianni	[]	[]	[]	[]

Vote Witnessed By:

Sean W. Costello, Secretary to Board



800-225-4616
978-443-2002
Fax: 978-443-7600
www.tisales.com

Quote	QTE0082464
Quoted To	Bob Reid
Date	10/08/2025

Sold To: Niagara Falls Water Board
5815 Buffalo Ave.
Niagara Falls NY 14304-3832

Ship To: Niagara Falls Water Board
5815 Buffalo Ave.
Niagara Falls NY 14304

Customer Number	Telephone	Fax	Job Location	Job Name	Territory Manager
NIAG7	(716) 286-4371	(716) 283-9748	Niagara Falls, NY	Meters	Marcus Anten
Expires	Estimated Delivery	Freight		Terms	Master Number
12/07/2025	To be determined	Allowed		NET 30	401584
Item Number	Description	Quantity	Price	Extension	
N2EIFPIT	5/8" X 3/4" Neptune T-10 Meter Integrated E-CODER R900i Cubic Feet	144	\$302.56	\$43,568.64	
TARIFF	Tariff Supplemental Charge	1	\$1,324.80	\$1,324.80	
N4EIFPIT	1" Neptune T-10 Meter Integrated E-CODER R900i Cubic Feet	8	\$615.38	\$4,923.04	
TARIFF	Tariff Supplemental Charge	1	\$116.00	\$116.00	
RW2F13	5/8" Neptune T-10 Register Integrated E-CODER R900i Cubic Feet	160	\$279.18	\$44,668.80	
TARIFF	Tariff Supplemental Charge	1	\$1,248.00	\$1,248.00	
TARIFF	Tariff Supplemental Charge	1	\$7.80	\$7.80	
9719-353	4" Neptune HP Protectus III UME Integrated E-CODER R900i Cubic Feet	3	\$5,711.11	\$17,133.33	
TARIFF	Tariff Supplemental Charge	1	\$365.55	\$365.55	
9719-453	6" Neptune HP Protectus III UME Integrated E-CODER R900i Cubic Feet	2	\$8,275.21	\$16,550.42	
TARIFF	Tariff Supplemental Charge	1	\$353.70	\$353.70	
9719-553	8" Neptune HP Protectus III UME Integrated E-CODER R900i Cubic Feet	4	\$10,839.31	\$43,357.24	
TARIFF	Tariff Supplemental Charge	1	\$927.40	\$927.40	
9719-653	10" Neptune HP Protectus III UME Integrated E-CODER R900i Cubic Feet	2	\$13,403.41	\$26,806.82	
TARIFF	Tariff Supplemental Charge	1	\$259.00	\$259.00	
NP7T10CHAMBER	2" Neptune T-10 Measuring Chamber Assembly Complete With Control Block Assembly & Square O-Ring	20	\$165.13	\$3,302.60	
TARIFF	Tariff Supplemental Charge	1	\$96.60	\$96.60	
NP6T10CHAMBER	1-1/2" Neptune T-10 Measuring Chamber Assembly Complete With Control Block Assembly & Square O-Ring	20	\$128.39	\$2,567.80	
TARIFF	Tariff Supplemental Charge	1	\$75.11	\$75.11	
NP4T10CHAMBER	1" Neptune T-10 Measuring Chamber Assembly Complete With Square O-Ring	20	\$56.42	\$1,128.40	
TARIFF	Tariff Supplemental Charge	1	\$33.00	\$33.00	
				Subtotal	Continued
				Other Charges	Continued
				Tax	Continued
				TOTAL DUE	Continued

Ti SALES
36 Hudson Road
Sudbury, MA 01776-2039

800-225-4616
978-443-2002
Fax: 978-443-7600
www.tisales.com

Quote	QTE0082464
Quoted To	Bob Reid
Date	10/08/2025

Sold To: Niagara Falls Water Board
5815 Buffalo Ave.
Niagara Falls NY 14304-3832

Ship To: Niagara Falls Water Board
5815 Buffalo Ave.
Niagara Falls NY 14304

Customer Number	Telephone	Fax	Job Location	Job Name	Territory Manager
NIAG7	(716) 286-4371	(716) 283-9748	Niagara Falls, NY	Meters	Marcus Anten
Expires	Estimated Delivery	Freight	Terms	Master Number	
12/07/2025	To be determined	Allowed	NET 30	401584	
Item Number	Description	Quantity	Price	Extension	
NP3T10CHAMBER	3/4" Neptune T-10 Measuring Chamber Assembly Complete With Square O-Ring	20	\$29.46	\$589.20	
TARIFF	Tariff Supplemental Charge	1	\$17.23	\$17.23	
Quoted By: Bob Soar					
Visit our website @ www.tisales.com				Subtotal	\$209,418.88
				Other Charges	\$0.00
				Tax	\$0.00
				TOTAL DUE	\$209,418.88

If you are in agreement with this quote and wish to order, please sign, date, and fax back to 978-443-7600 or email us at orders@tisales.com

Signature: _____ Date: _____

NIAGARA FALLS WATER BOARD RESOLUTION # 2025-10-005

EXERCISING OPTION FOR EFPR GROUP, CPAS, TO PERFORM 2025 AUDIT

WHEREAS, in 2023 the Niagara Falls Water Board (“Water Board”) issued a request for proposals for annual auditing services for 2023, and, at the Board’s option, for 2024 and 2025; and

WHEREAS, EFPR Group, CPAs, PLLC was selected and has performed the 2023 and 2024 audits, and in its 2023 proposal offered to perform the annual audit for 2025 for a fee not to exceed \$26,000;

NOW THEREFORE BE IT

RESOLVED, that the Executive Director hereby is authorized to engage the services of EFPR Group, CPAs, to perform annual audit services for the year ending December 31, 2025 for a fee not to exceed \$26,000.

On October 27, 2025, the question of the adoption of the foregoing Resolution was duly put to a vote on roll call, which resulted as follows:

	Yes	No	Abstain	Absent
Board Member Cole	[]	[]	[]	[]
Board Member Dean	[]	[]	[]	[]
Board Member Kimble	[]	[]	[]	[]
Board Member Larkin	[]	[]	[]	[]
Chairman Sirianni	[]	[]	[]	[]

Vote Witnessed By:

Sean W. Costello, Secretary to Board

NIAGARA FALLS WATER BOARD RESOLUTION # 2025-10-006

**AUTHORIZING CREDIT CARD AND OTHER PAYMENTS
THROUGH NEW WORLD PAYMENTS**

WHEREAS, the Niagara Falls Water Board (“Water Board”) desires to improve customer service and satisfaction by enabling customers to view and pay their bills online, including by using credit cards; and

WHEREAS, the Water Board currently utilizes Tyler Technologies’ New World Enterprise Resource Planning (“ERP”) system for billing, accounting, customer service, and utility management purposes; and

WHEREAS, Tyler Technologies offers a Payments Enterprise Portal that is integrated with New World; and

WHEREAS, the Payments Portal permits customers to view and pay bills online, with the added ability to schedule payments and to set up automatic recurring payments; and

WHEREAS, the Payments Portal will work with New World to automatically update customer accounts after payments, speeding processing and reducing the risk for errors; and

WHEREAS, Tyler Technologies has negotiated with Water Board staff to offer service fees to be borne by customers making electronic payments that are similar to fees for other electronic payment platforms that offer less integration with New World; and

WHEREAS, Tyler Technologies has agreed to waive its standard fee of \$1.25 per account in light of the existing business relationship between the parties, so that the initial cost to the Water Board to implement the payments portal is \$529 and the recurring annual cost to the Water Board is \$180; and

WHEREAS, it is anticipated that if approved, the Payments Portal will be configured and available for customer use early in 2026;

* CONTINUED ON NEXT PAGE *

NOW THEREFORE BE IT

RESOLVED, that the Executive Director hereby is authorized to accept Quote 2025-549806-R5P2T5 from Tyler Technologies to implement its Payments Enterprise Portal.

On October 27, 2025, the question of the adoption of the foregoing Resolution was duly put to a vote on roll call, which resulted as follows:

	Yes	No	Abstain	Absent
Board Member Cole	[]	[]	[]	[]
Board Member Dean	[]	[]	[]	[]
Board Member Kimble	[]	[]	[]	[]
Board Member Larkin	[]	[]	[]	[]
Chairman Sirianni	[]	[]	[]	[]

Vote Witnessed By:

Sean W. Costello, Secretary to Board



Quoted By:
Quote Expiration:
Quote Name:

Charles Hallick
12/17/25

Sales Quotation For:

Niagara Falls Water Board
745 MAIN ST
Niagara Falls NY 14304-3832

Payments

	Use Case	List Price	Service%	Min	Basis Points	Rate	Cap	POS	Online	IVR
Payments - Payer Card Cost - Service Fees										
New World Payments	Utility Billing		3.95%	\$ 2.50				X	X	X
Payments - Other Fees										
Payer eCheck Cost		\$ 0.95								
eCheck Rejects		\$ 5.00								
Credit Card Chargebacks		\$ 15.00								

Payer Card Cost

Per card transaction with Visa, MasterCard, Discover, and American Express.

IVR Cost

Additional \$0.50 per transaction on top of Card and eCheck Fee.

Payer eCheck Cost

Per electronic check transaction.

eCheck Rejects

When an eCheck transaction comes back as declined (e.g. bounced check).

Credit Card Chargebacks

If a card payer disputes a transaction at the card issuing bank (e.g. stolen card).

Payments

Your use of Payments and any related items included on this order is subject to the terms found at: <https://www.tylertech.com/terms/payment-card-processing-agreement>. By signing this order or the agreement in which it is included, you agree you have read, understand, and agree to such terms. Please see attached Payments fee schedule.

Tyler Fees per Transaction

Description	Unit Price	Discount	Net Unit Price
New World ERP			
Utilities			
UtilityAccess	\$ 1.25	\$ 1.25	\$ 0.00

3rd Party Hardware, Software and Services

Description	Quantity	Unit Price	Total	Annual
Tyler One				
Third Party Hardware, Software and Services				
Payments PCI Service Fee (Per Device)	1	\$ 0	\$ 0	\$ 180
Payments Lane 7000 Terminal Purchase	1	\$ 529	\$ 529	\$ 0
TOTAL			\$ 529	\$ 180

Fixed Fee Services

Description	Units	Price	Maintenance
New World ERP			
Other Services			
Project Management	1	\$ 0	\$ 0
TOTAL		\$ 0	\$ 0

Summary

Total Tyler Software
Total SaaS

One Time Fees

\$ 0
\$ 0

Recurring Fees

\$ 0
\$ 0

Total Tyler Services	\$ 0	\$ 0
Total Third-Party Hardware, Software, Services	\$ 529	\$ 180
Summary Total	\$ 529	\$ 180

Comment

Fees for year one of hardware maintenance will be invoiced as of the first day of the calendar month following the date the hardware is delivered and may be prorated to end coterminous with the Annual Support Maintenance term. Subsequent annual hardware maintenance fees shall be invoiced together with the Annual Support Maintenance term in accordance with the terms of the Agreement.

Client agrees that items in this sales quotation are, upon Client's signature or approval of same, hereby added to the existing agreement ("Agreement") between the parties and subject to its terms. Additionally, payment for said items, as applicable but subject to any listed assumptions herein, shall conform to the following terms, subject to payment terms in an agreement, amendment, or similar document in which this sales quotation is included:

- License fees for Tyler and third-party software are invoiced upon the earlier of (i) delivery of the license key or (ii) when Tyler makes such software available accessible.
- Fees for hardware are invoiced upon delivery.
- Fees for year one of hardware maintenance are invoiced upon delivery of the hardware.
- Annual Maintenance and Support fees, SaaS fees, Hosting fees, and Subscription fees are first payable when Tyler makes the software accessible to the Client (for Maintenance) or on the first day of the month following the date this quotation was signed (for SaaS, Hosting, and Subscription), and any such fees are prorated to align with the applicable term under the agreement, with renewals invoiced annually thereafter in accord with the Agreement.
- Fees for services included in this sales quotation shall be invoiced as indicated below.
 - Implementation and other professional services fees shall be invoiced as delivered.
 - Client has six months to use the services. If Client does not use the services within six months, Tyler may remove the unused services or issue a new quote to provide services at then-current rates.
 - o Fixed-fee Business Process Consulting services shall be invoiced 50% upon delivery of the Best Practice Recommendations, by module, and 50% upon delivery of custom desktop procedures, by module.
 - Fixed-fee conversions are invoiced 50% upon initial delivery of the converted data, by conversion option, and 50% upon Client acceptance to load the converted data into Live/Production environment, by conversion option. Where conversions are quoted as estimated, Tyler will invoice Client the actual services delivered on a time and material basis. "
 - Except as otherwise provided, other fixed price services are invoiced upon complete delivery of the service. For the avoidance of doubt, where Project Planning Services are provided, payment shall be invoiced upon delivery of the Implementation Planning document. Dedicated Project

Management services, if any, will be invoiced monthly in arrears, beginning on the first day of the month immediately following initiation of project planning.

- If Client has purchased any change management services, those services will be invoiced in accordance with the Agreement.
- Notwithstanding anything to the contrary stated above, the following payment terms shall apply to fees specifically for migrations: Tyler will invoice Client 50% of any Migration Services Fees listed above upon Client approval of the product suite migration schedule. The remaining 50%, by line item, will be billed upon the go-live of the applicable product suite. Tyler will invoice Client for any Project Management Fees listed above upon the go-live of the first product suite. Annual SaaS Fees will be invoiced upon availability of the hosted environment.
- Expenses associated with onsite services are invoiced as incurred.

Any SaaS or hosted solutions added to an agreement containing Client-hosted Tyler solutions are subject to Tyler's SaaS Services terms found here: <https://www.tylertech.com/terms/tyler-saas-services>.

Unless otherwise indicated in the contract or amendment thereto, pricing for optional items will be held
For six (6) months from the Quote date or the Effective Date of the Contract, whichever is later.

Customer Approval: _____ Date: _____

Print Name: _____ P.O.#: _____

Payments Enterprise Portal



STREAMLINE PAYMENTS

A single portal for payments from Tyler, a third party, or any invoice without a back-end system.



UNIFY THE PAYER EXPERIENCE

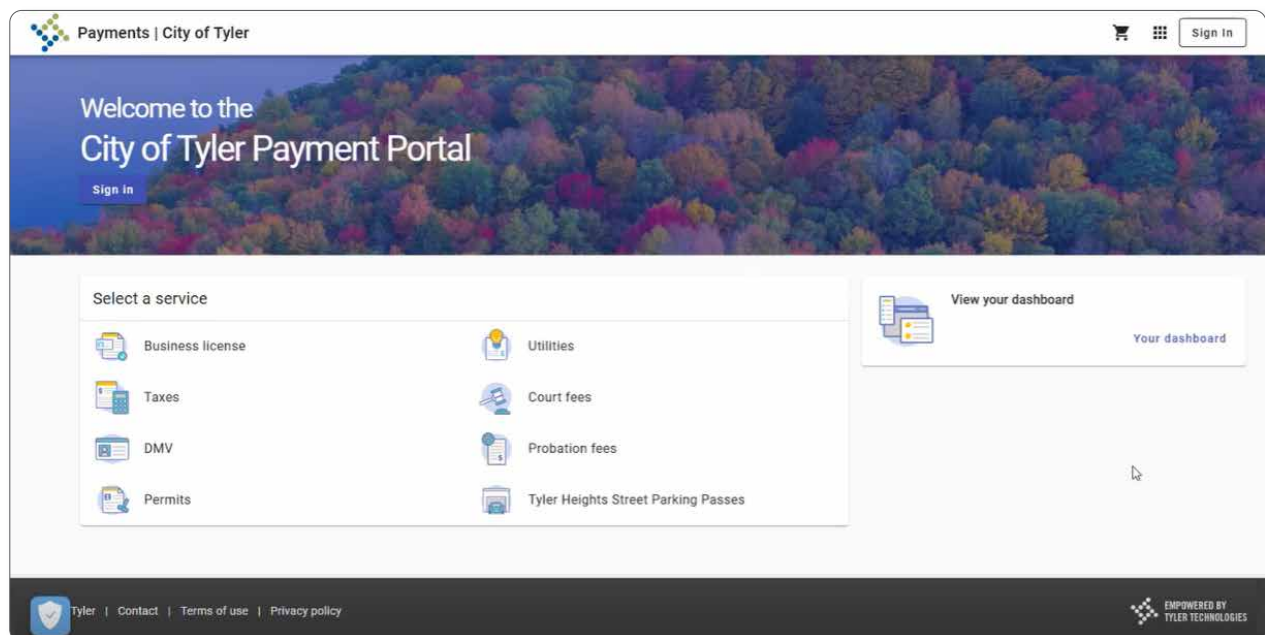
A consistent, seamless shopping cart, fee management, checkout, and receipting experience for all bills and miscellaneous payments.



SIMPLIFY RECONCILIATION

A streamlined reconciliation process with the ability to gain payment insights regardless of the origin of the bill.

Tyler's Payments Enterprise Portal enables the public sector to consistently manage and collect revenue across any billing system. It offers a customizable portal that unifies the payment ecosystem, seamlessly integrates with any billing application, and enables residents to pay bills in one place. Payments Enterprise Portal facilitates payments for bills, fees, tickets, fines, and third-party invoices. Payments Enterprise Portal is a modern, convenient, cloud-based payment portal that creates better experiences for residents and agency staff.



Empower residents to make a payment for any service your government offers from a single portal.

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THE PAYER EXPERIENCE

Provide a seamless experience for payers with a one-stop shop to do business with government — delivering value that drives repeat users. With advanced search capabilities, payers can easily find and make payments for city, county, state, or federal services anytime, anywhere. Features include:

- Pay as a guest or registered user
- View upcoming bills, access transaction history and e-receipts, and store preferred payment methods for registered users
- Schedule payments, sign up for autopay, and set up recurring payments and notification options to increase on-time revenue collection
- Pay bills via SMS or email by enabling customer service representatives to provide payers with a direct payment link
- Utilize a shopping cart feature to pay multiple bills at once
- Link any number of accounts to make payments all in one place

THE PAYMENT ECOSYSTEM

Leverage the Payments Enterprise Portal to accept payments for any government bills, fees, fines, or miscellaneous payments. The portal integrates with any billing application and enables agencies to streamline back-office processes by simplifying the complexity of the payment ecosystem into a single, unified view.

- Utilize APIs to establish real-time integration with any billing application or opt for batch integration with an easily configurable setup
- View real-time, updated account and payment data and streamline reconciliation
- Design custom forms to collect ad hoc or non-billed payments with or without a backend system

OPERATIONAL EXCELLENCE

The Payments Enterprise Portal is a highly configurable, cloud-based solution designed to meet your agency's needs. It requires minimal maintenance, training, or on-site technical support. The portal also empowers governments to:

- Absorb fees or pass them on to residents with a flexible fee structure
- Reject online payments from users with a history of declined payments or chargebacks
- Satisfy security requirements with a Level 1 PCI/PA-DSS compliant service provider
- Customize the portal with logos, videos, and relevant and timely content
- Receive end-to-end service and support from a single, reliable technology vendor
- Meet business needs without custom development through a configurable, easy-to-deploy solution