



FOR IMMEDIATE RELEASE

April 20, 2018

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**Niagara Falls Water Board to Conduct Standard Hydrant
Flushing and Waterline Maintenance**

Customers should follow recommended procedures to ensure water quality

As part of regular water distribution system maintenance, the Niagara Falls Water Board (NFWB) will be flushing hydrants in the City of Niagara Falls from April 23 – April 27, 2018. During this time, residents can expect to see NFWB crews operating fire hydrants with water running down streets.

Customers that may be impacted by hydrant flushing will be notified through door hang tags left at their residence on Friday, April 20. Although care will be taken to minimize inconveniences, water may be temporarily cloudy or contain air bubbles.

Those in impacted areas should follow the below procedures to ensure water quality:

During flushing operations, customers should not wash white or light-colored laundry. After the flushing operation is completed, customers should:

- Open the cold water faucets and let the water flow until it is clear. Turn off the faucets.
- Open the hot water faucets and let the water flow until it is clear. Turn off the faucets.
- When both hot and cold water are clear, the water is ready for use as normal.
- Check faucet screens for trapped particles.
- Wash a load or two of dark-colored clothes before washing white or light-colored laundry.

Hydrant flushing is a necessary procedure to remove sediments and rust from water or to maintain proper chlorine levels. Additionally, it provides a fire flow capacity. The NFWB has not had a crew dedicated to flushing for nearly 10 years and previously handled hydrant flushing on a case-by-case basis.

For more information on the NFWB and flushing procedures, visit www.NFWB.org. Customers that have questions are encouraged to contact the NFWB by phone at 716-283-9770.

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